

FAQs

Q 1: What should I do when I am clamped/ towed?

A: Please follow the instructions for the release of the vehicle wheel clamp, enclosed with the enforcement notice attached to your vehicle. The telephone number for the release of your vehicle is 0818 555 000.

Q 2: Can I appeal the clamping/ tow away fine?

A: Should you have any grievance with the circumstances in which the clamp was applied, you may appeal by following the procedure below.

1) A person may go to www.ncps.ie and enter their car registration and ticket number - this will show them photos of their vehicle and why it was clamped/towed.

2) They may then choose to continue to appeal or not

Appeals will only be accepted via the on-line system.

Please note that the following simple rules apply,

1) Park only in marked parking spaces and entirely within the space as marked.

2) Do not park elsewhere

Appeals are taken against the application of a clamp/tow on the basis of:

-the incorrect application of a clamp,

The following cannot be considered as valid reasons for an appeal:

-Being late for work/lectures

-Inability to find a parking space

-Lack of knowledge of the system

-Disagreement with the principles of the system

Q 3: Will the policy apply weekends and all year around?

A: Any vehicle, not within a designated parking space at any time will be clamped or towed i.e. 24 hrs / day 365 days per year.

Q 4: Why can't I park in unmarked spaces, even though I think I am not causing an obstruction or if I have parked there for a long time?

A: Parking in a non designated space causes a number of problems some of which are listed below:

obstruction of fire exit routes; obstruction of access to fire hydrant locations; obstruction of fire-fighter's access and hose runs; security; obstruction of universal access including for wheelchair users and visually impaired; disruption to deliveries; disruption of waste disposal; maintenance access; aesthetics; physical damage to Landscaping; Health and Safety risks due to obstructed vision and sight lines.

Therefore, parking in an unmarked area, while in a seemingly correct fashion may cause significant difficulties for others. Vehicles infringing the rule "Park only in marked carparking spaces and do not park elsewhere" are liable to be clamped or towed.