

EMERGENCY EVACUATION FOR WHEELCHAIR USERS



BEFORE AN EMERGENCY

- Know Your building: Learn evacuation routes, accessibility routes, and refuge areas
- Ensure you have a Personal Emergency Egress Plan
- Buddy System: Choose 1-2 people who can assist you in an emergency
- Always have your phone fully charged



DURING AN EMERGENCY

- When alarm sounds, follow the evacuation route to the Assembly Point
- Use designated evacuation lift if present
- Go to the nearest Refuge Area/fire-rated stairwell or safe zone if you can't exit
- Call for Help: Let someone know your location by using the refuge phone or your mobile phone
- Call the Security Control Room 01-2207615/01-2207616



IF HELP IS DELAYED

- Stay in a safe, designated refuge area
- If threatened, move horizontally to another Refuge Area, if safe to do so.
- Call Emergency Services 112/999 with your location details
- Stay Calm: Communicate your needs clearly
- Signal rescuers using light or sound (flashlight, phone)



AFTER THE EVACUATION

- Update your PEEP if needed.
- Stay Safe. Be prepared. Your safety matters!

To arrange a PEEP or update, self refer via the SHW website.