



Rialtas na hÉireann
Government of Ireland

National Planning Excellence Framework

Stakeholder Engagement
Performance Attributes -
Stakeholder Feedback Form

2026

Prepared by the Department of
Housing, Local Government and Heritage
gov.ie

Stakeholder Feedback Form

This form corresponds to the National Planning Excellence Framework (NPEF) Discussion Paper, which was circulated to you as a key stakeholder in the Irish planning system.

The NPEF Discussion Paper outlines six key attributes that are consistently present in high-performing planning systems. We are looking for your feedback on each of these attributes.

There are five questions for each attribute. Please provide an answer for all applicable questions, using the corresponding section in the Discussion Paper for context and information.

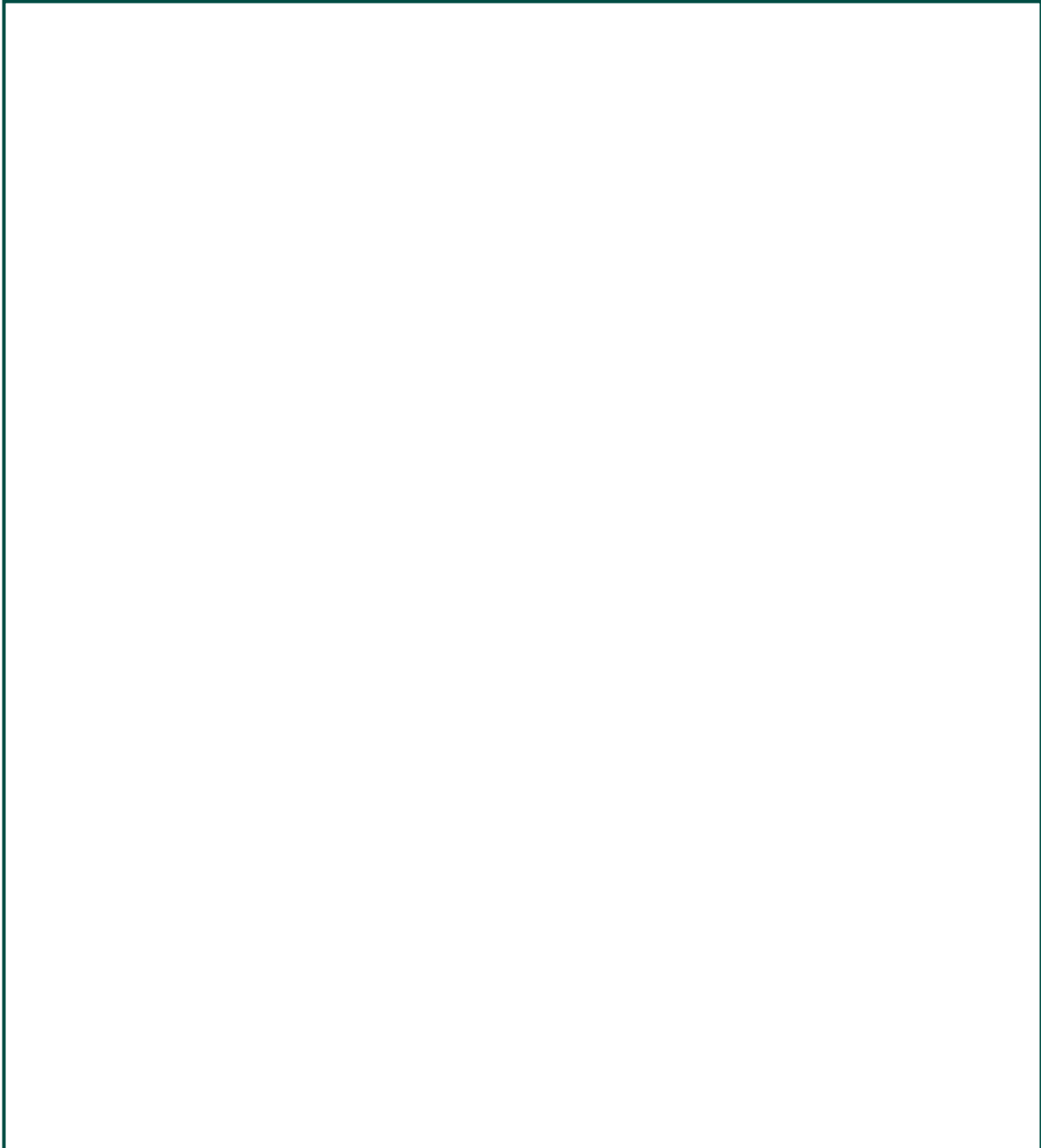
There is additional space at the end of this document should it be required for any answers.

Please return your submission on all questions and any additional observations relating to each of the six attributes, using the Stakeholder Feedback form or your preferred format, by no later than **3 July 2026** to planningexcellence@housing.gov.ie.

1 Questions regarding a Sustainable, Plan-led System

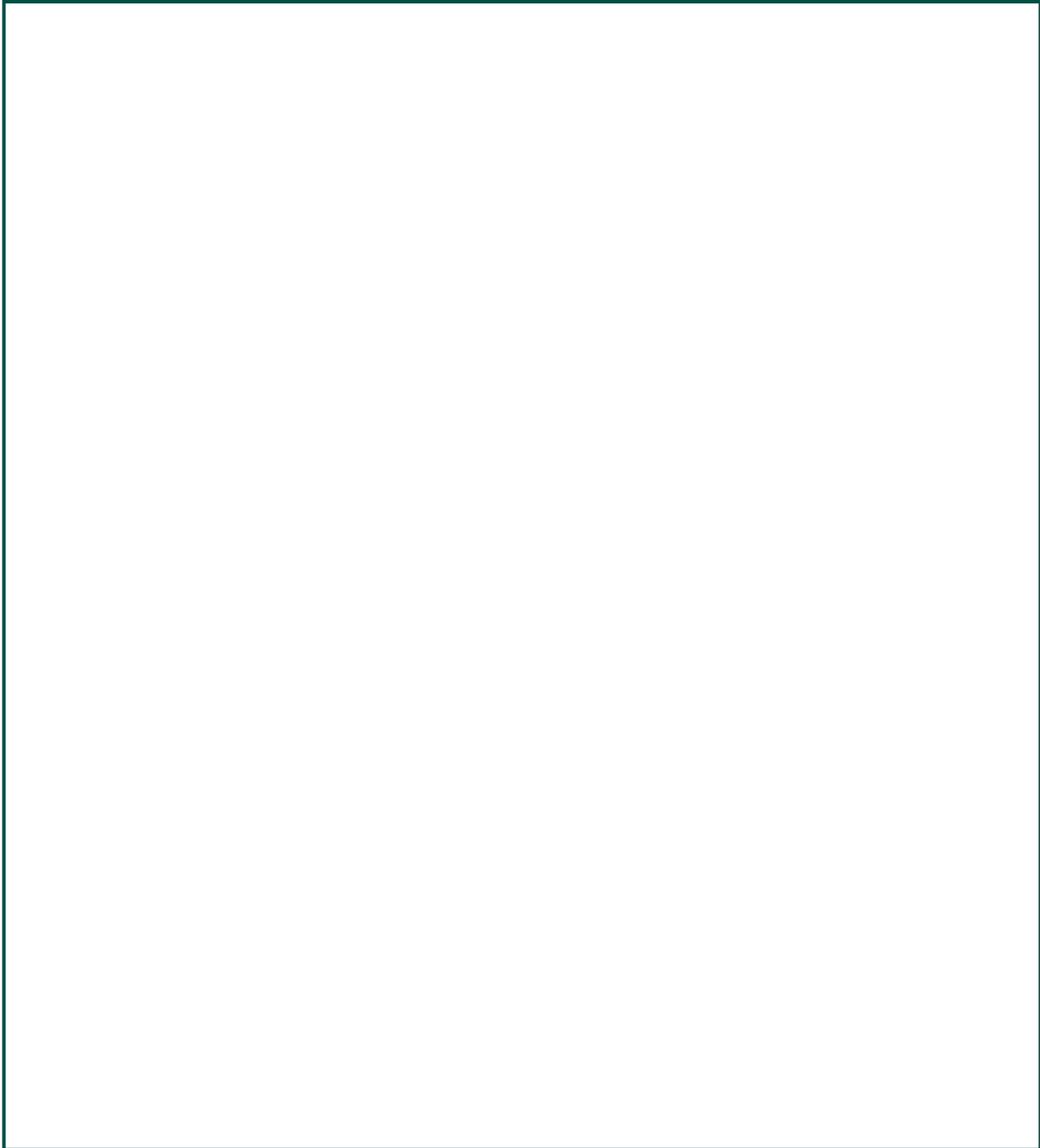
Question 1: Give an example of what an excellent sustainable, plan-led system would look like for you in relation to your interaction with the planning system?

Answer:

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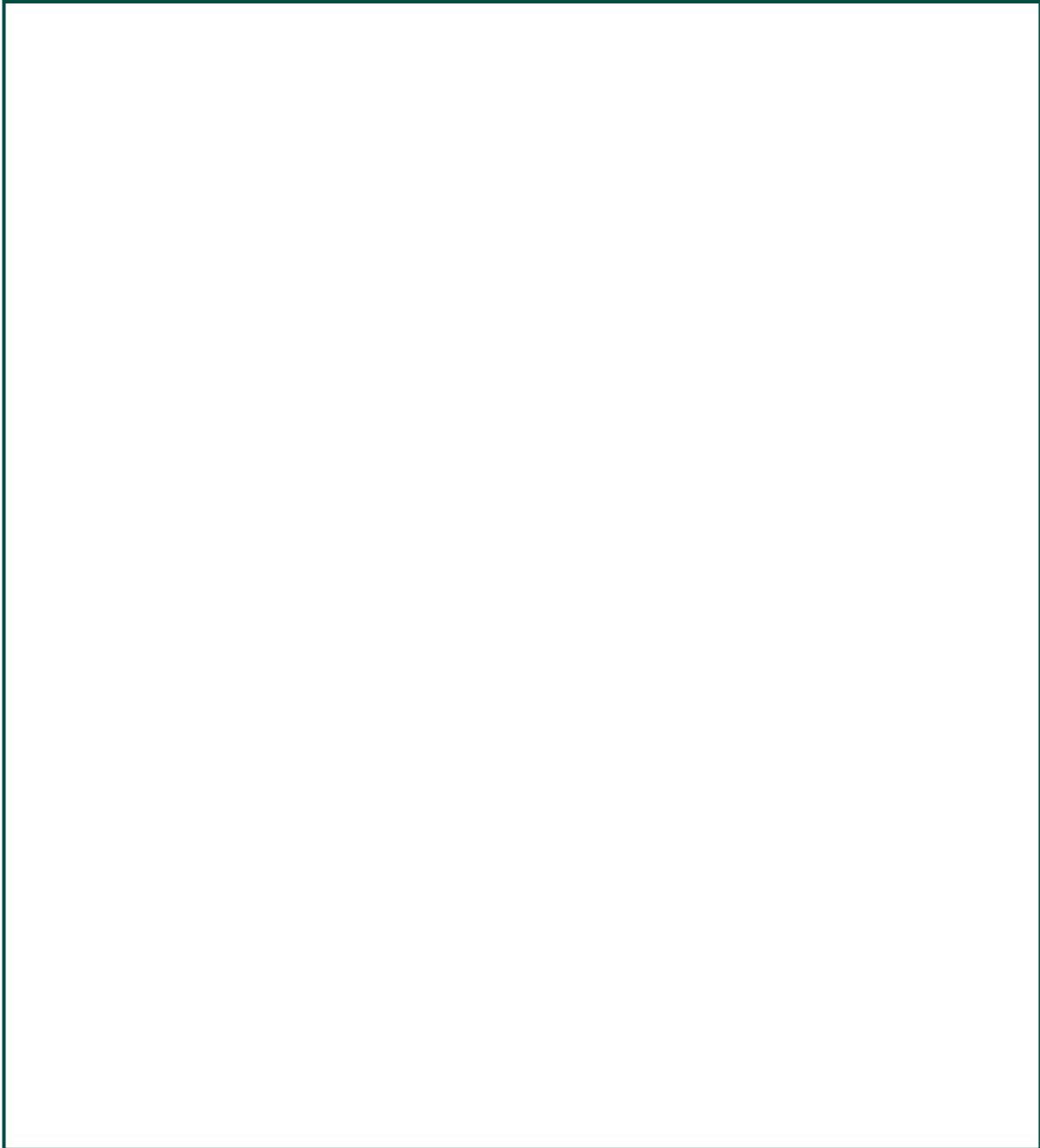
Question 2: In your opinion, what supports or reforms are needed to deliver a sustainable, plan-led system?

Answer:

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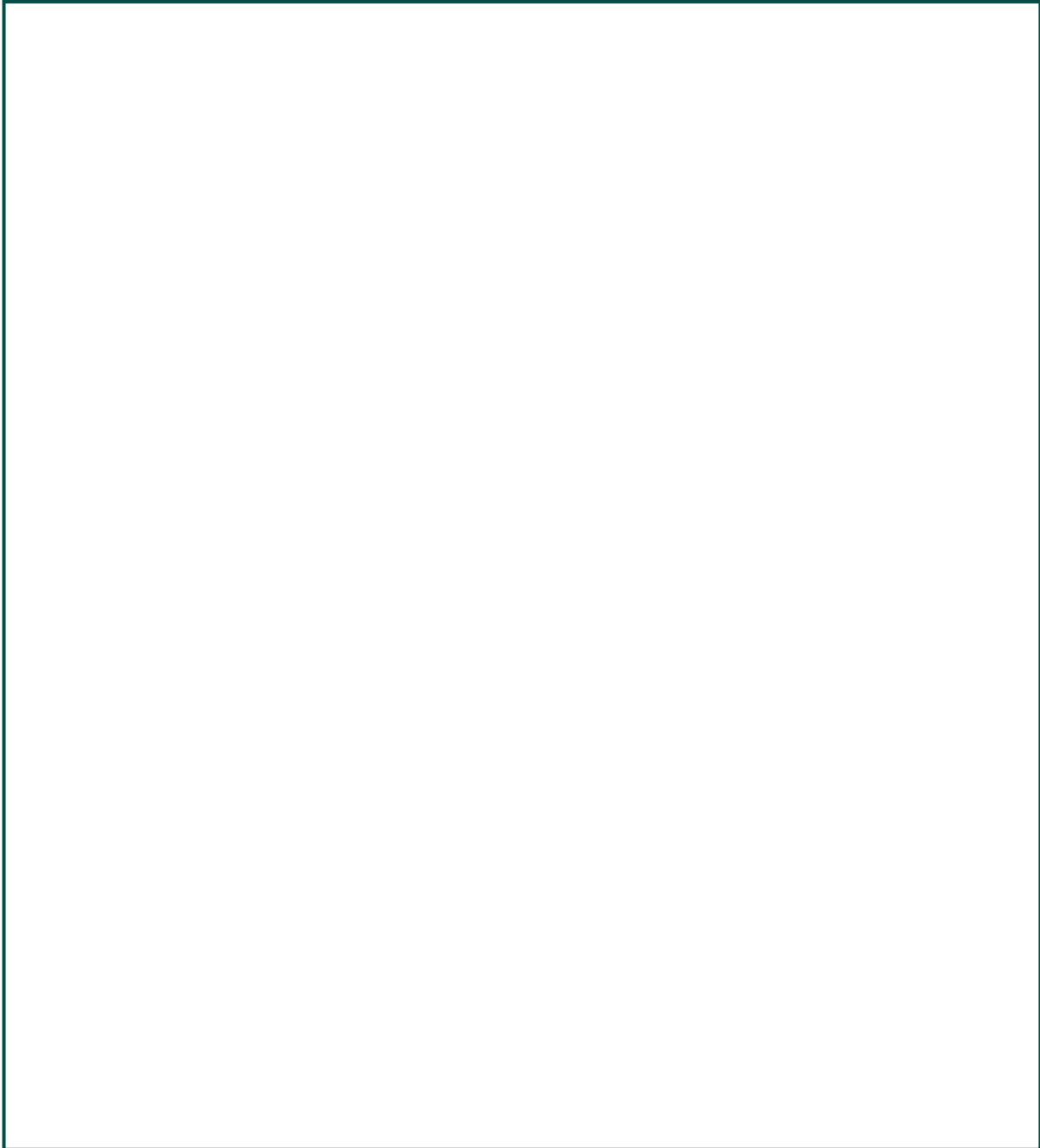
Question 3: Name some appropriate indicators to monitor the successful implementation of a sustainable, plan-led system.

Answer:

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Question 4: What benefits or outcomes do you envisage on foot of improved sustainable, plan-led planning in Ireland?

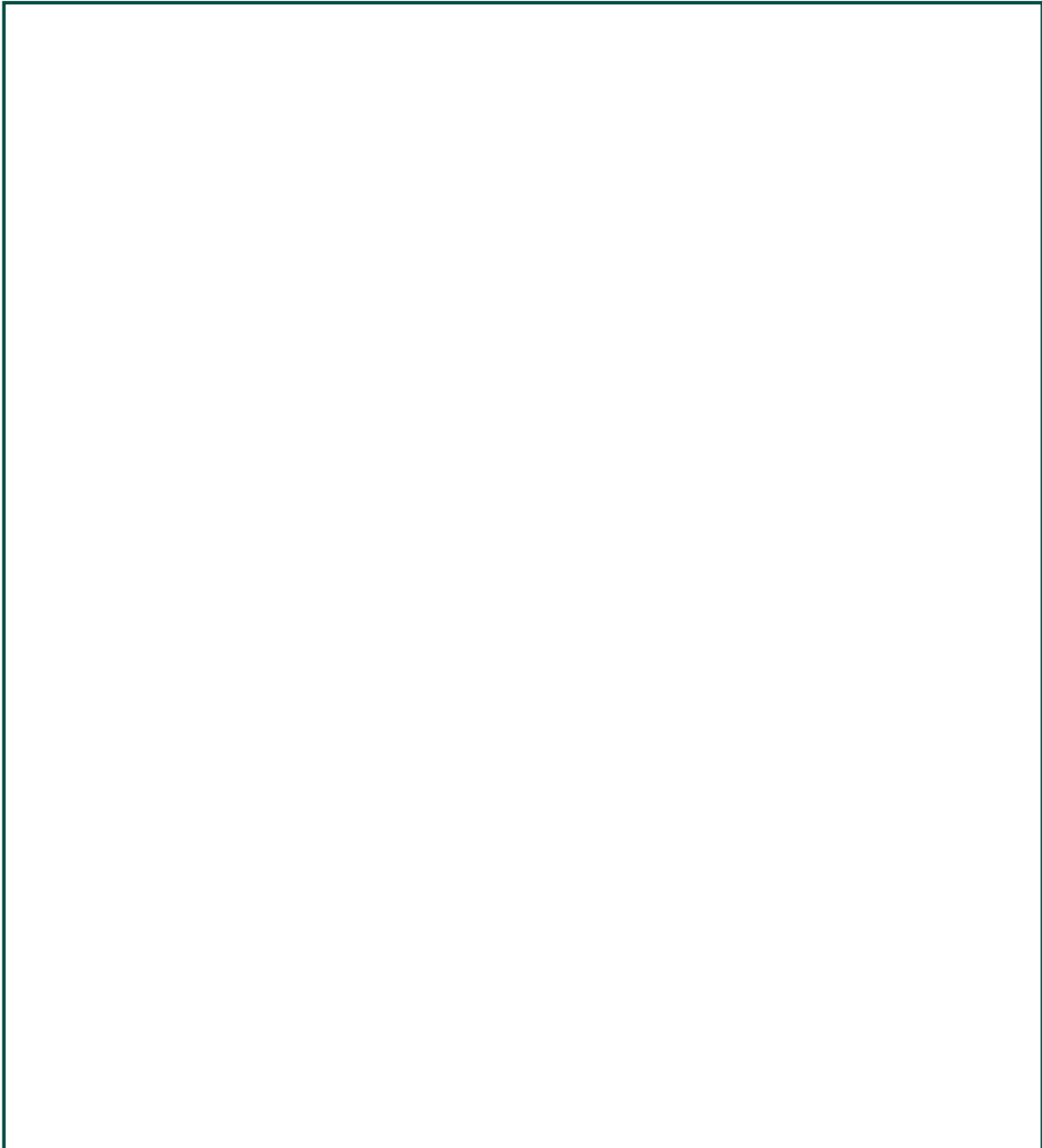
Answer:

A large, empty rectangular box with a thin black border, intended for the user to write their answer to the question above.

Question 5 (intended mainly for public planning authorities and agencies):

Give any example of innovations within your organisation that have already contributed towards a sustainable, plan-led system.

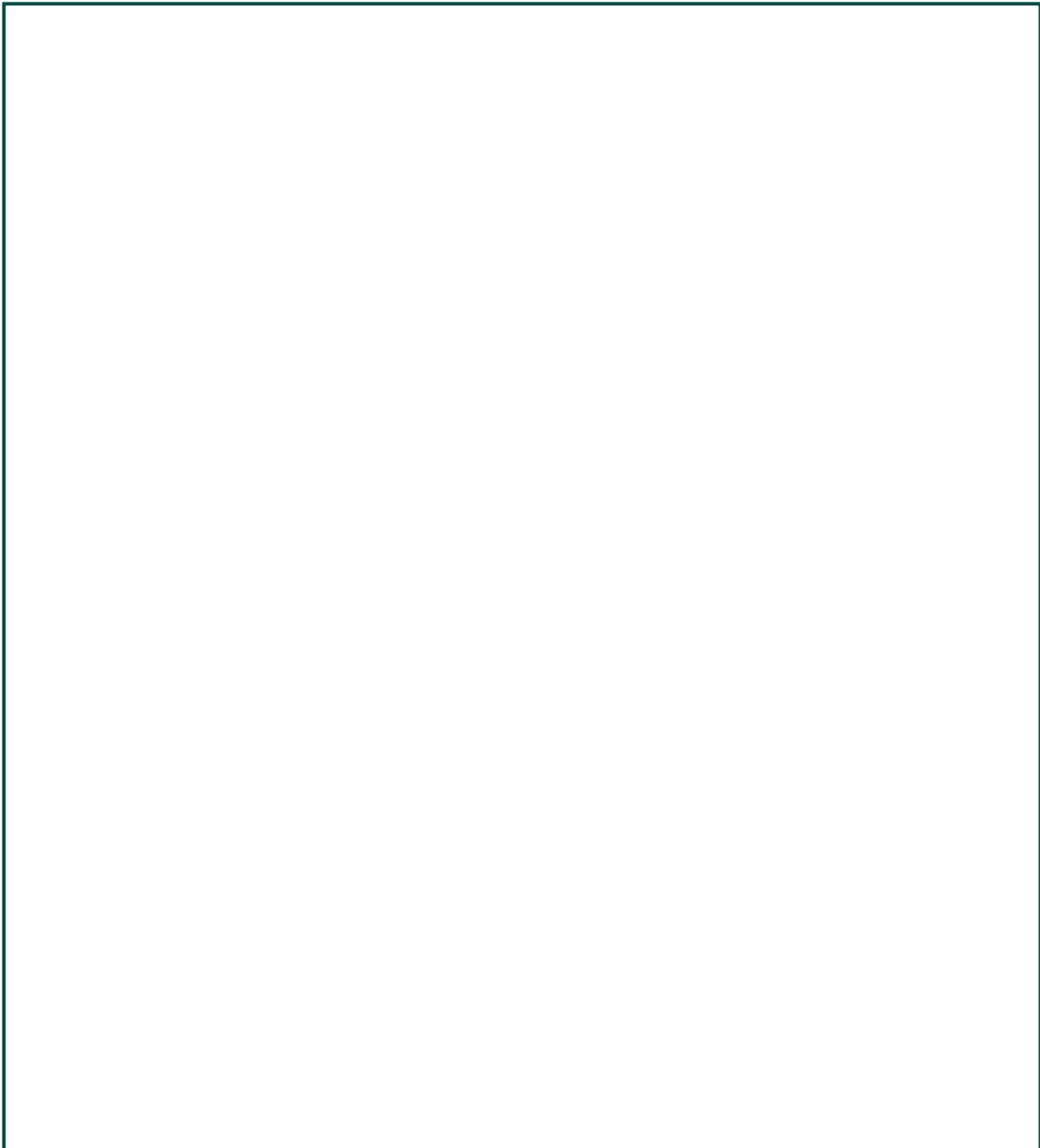
Answer:

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2 Questions regarding Effective and Timely Decision Making

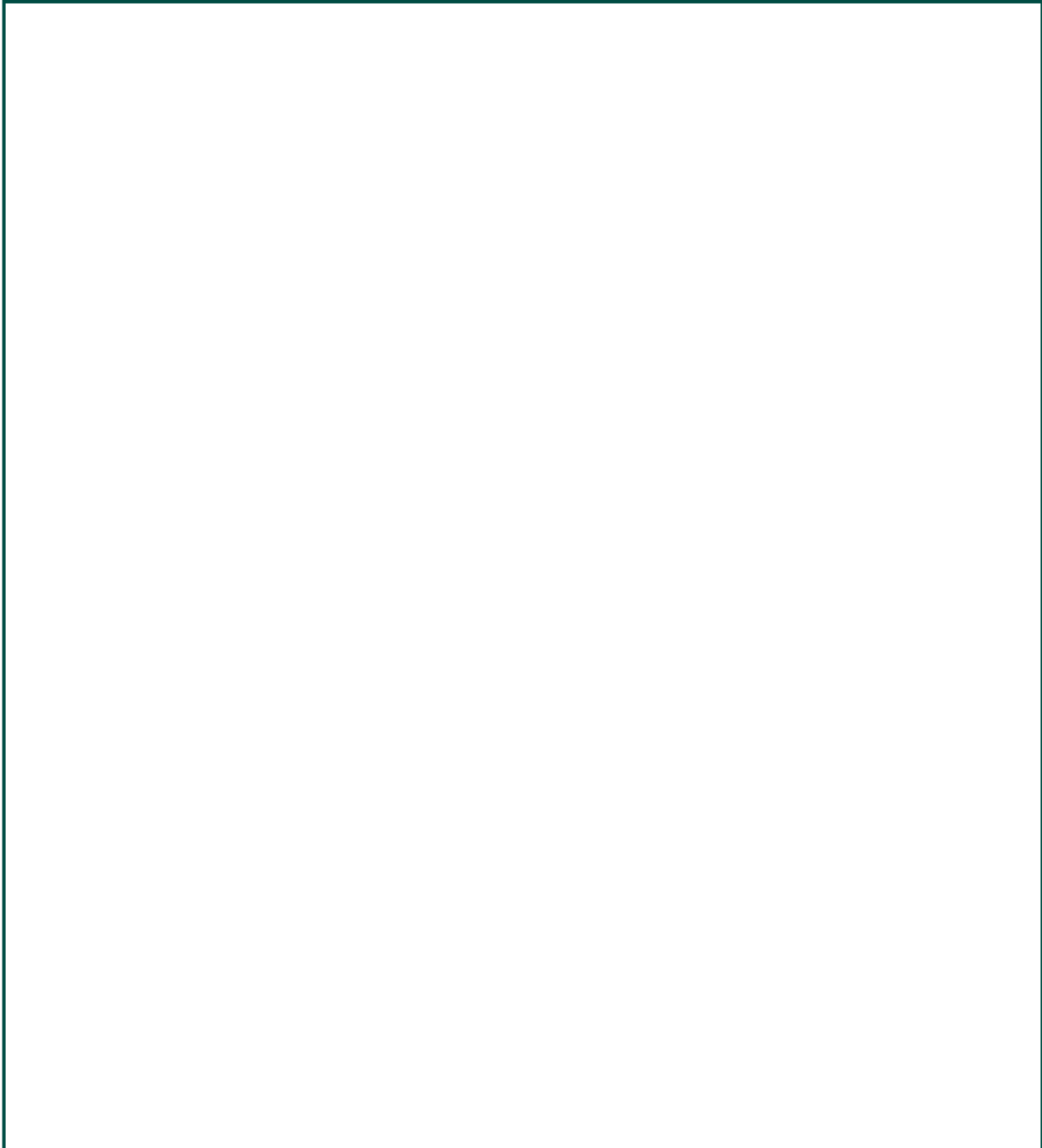
Question 1: What would represent excellent effective and timely decision making for you in relation to your interaction with the Irish planning system and its processes?

Answer:

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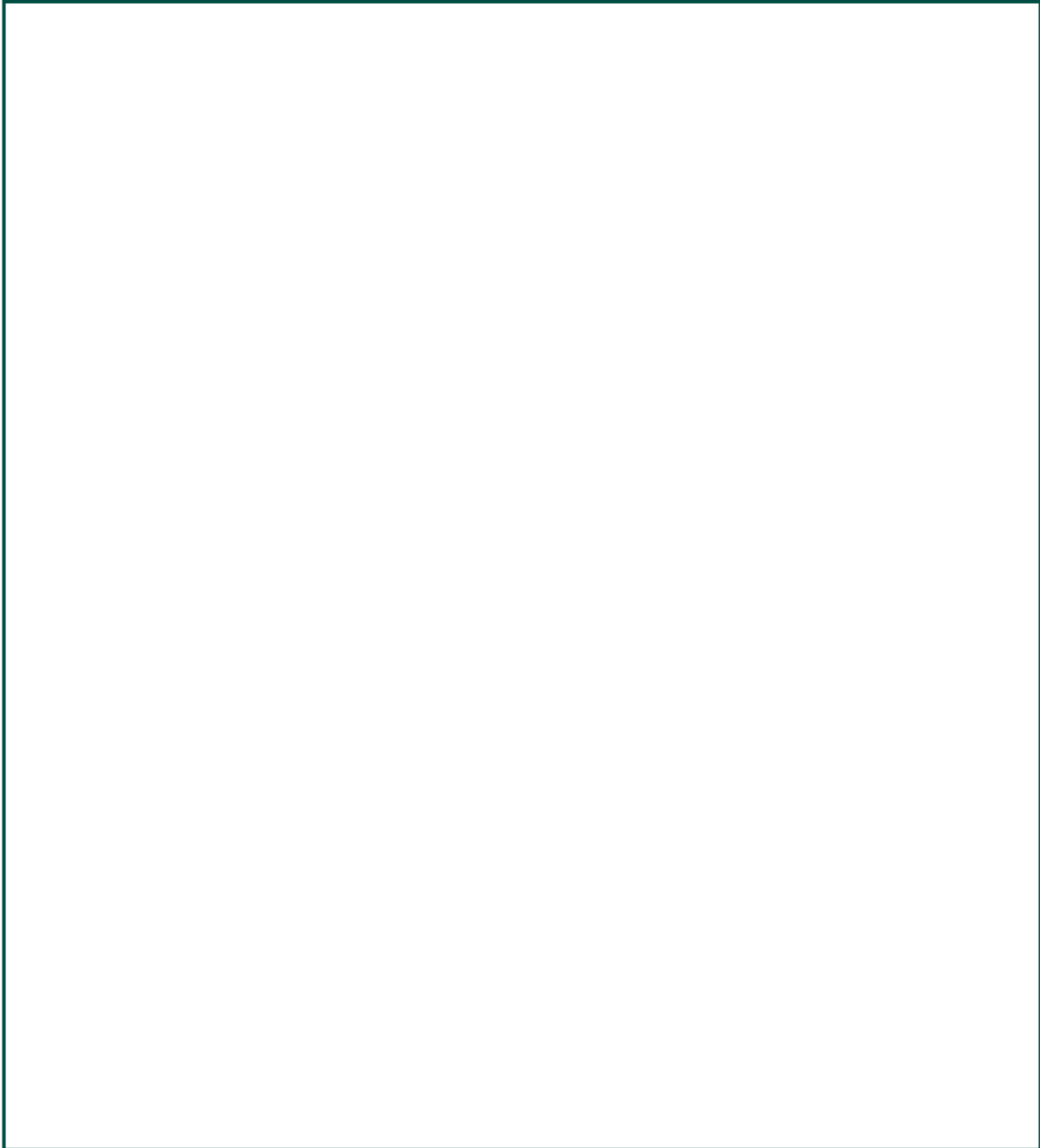
Question 2: How can an effective and timely decision-making culture be enhanced within the Irish planning system?

Answer:

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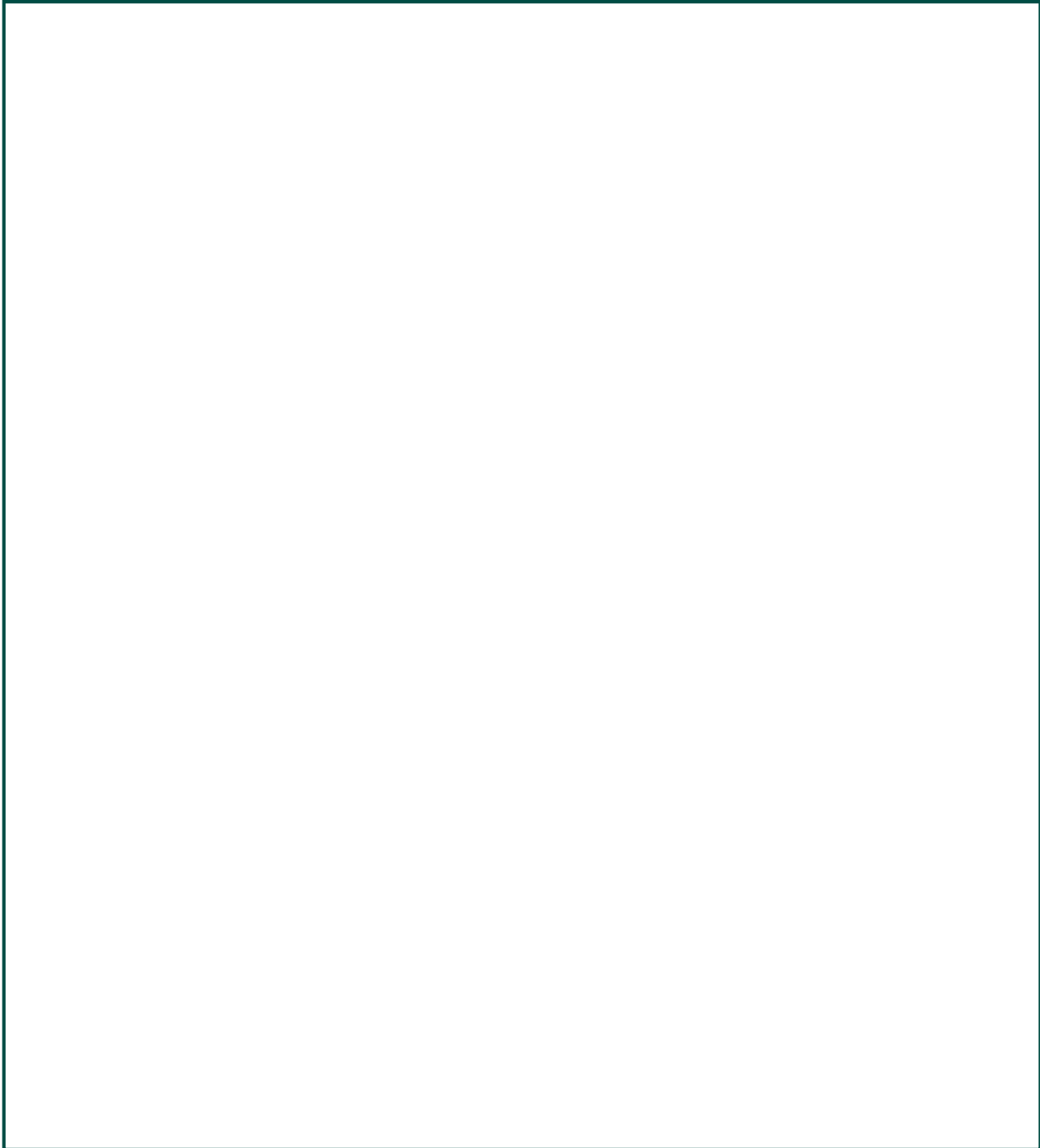
Question 3: Suggest appropriate performance indicators to measure and timely effective decision making within the Irish planning system.

Answer:

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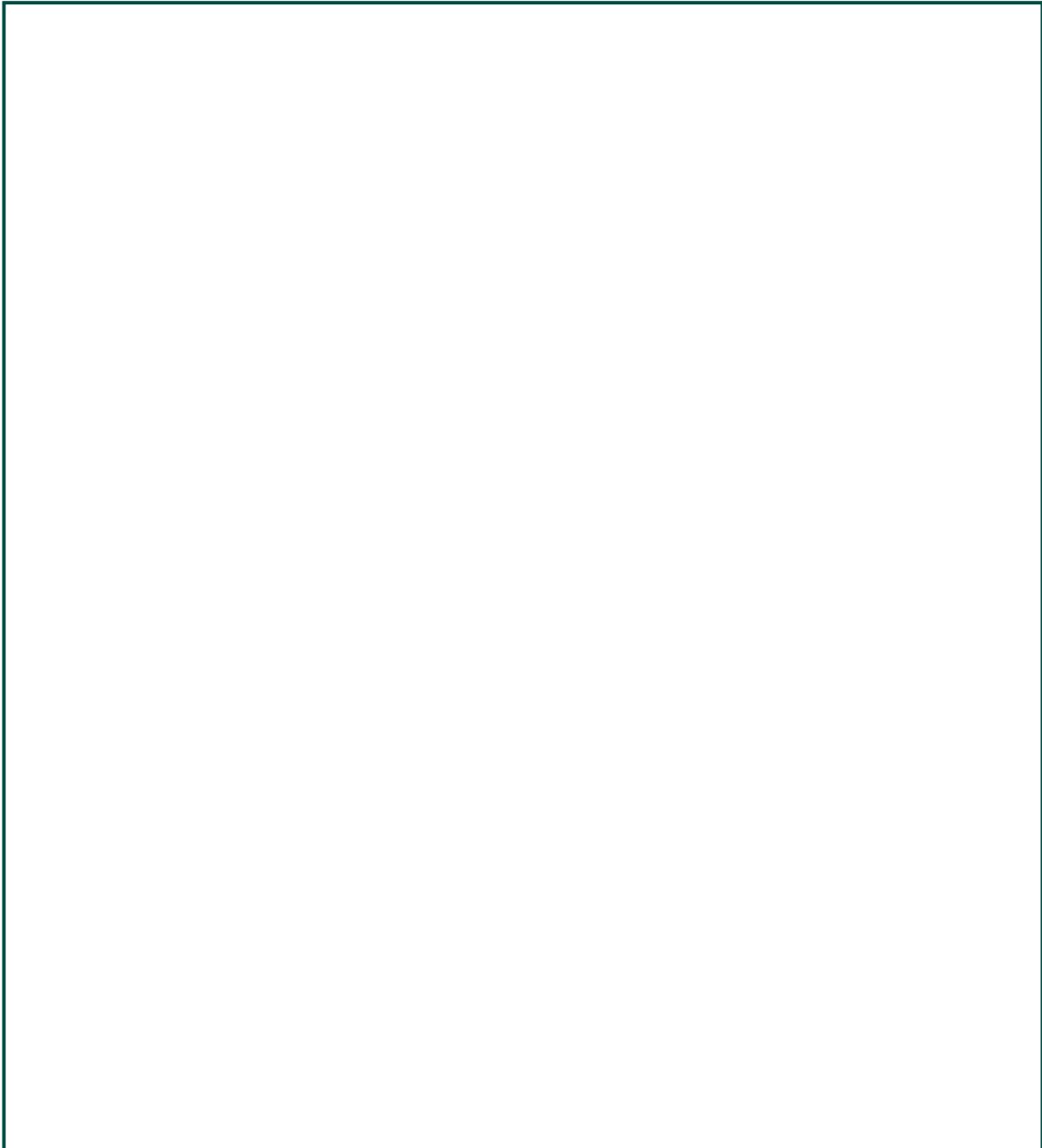
Question 4: What do you envisage as the key outcomes / benefits of improved effective and timely decision making within the Irish planning system?

Answer:

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Question 5 (Intended mainly for planning authorities and agencies): Give any examples of innovation within your organisation that have already contributed towards improved effective and timely decision making.

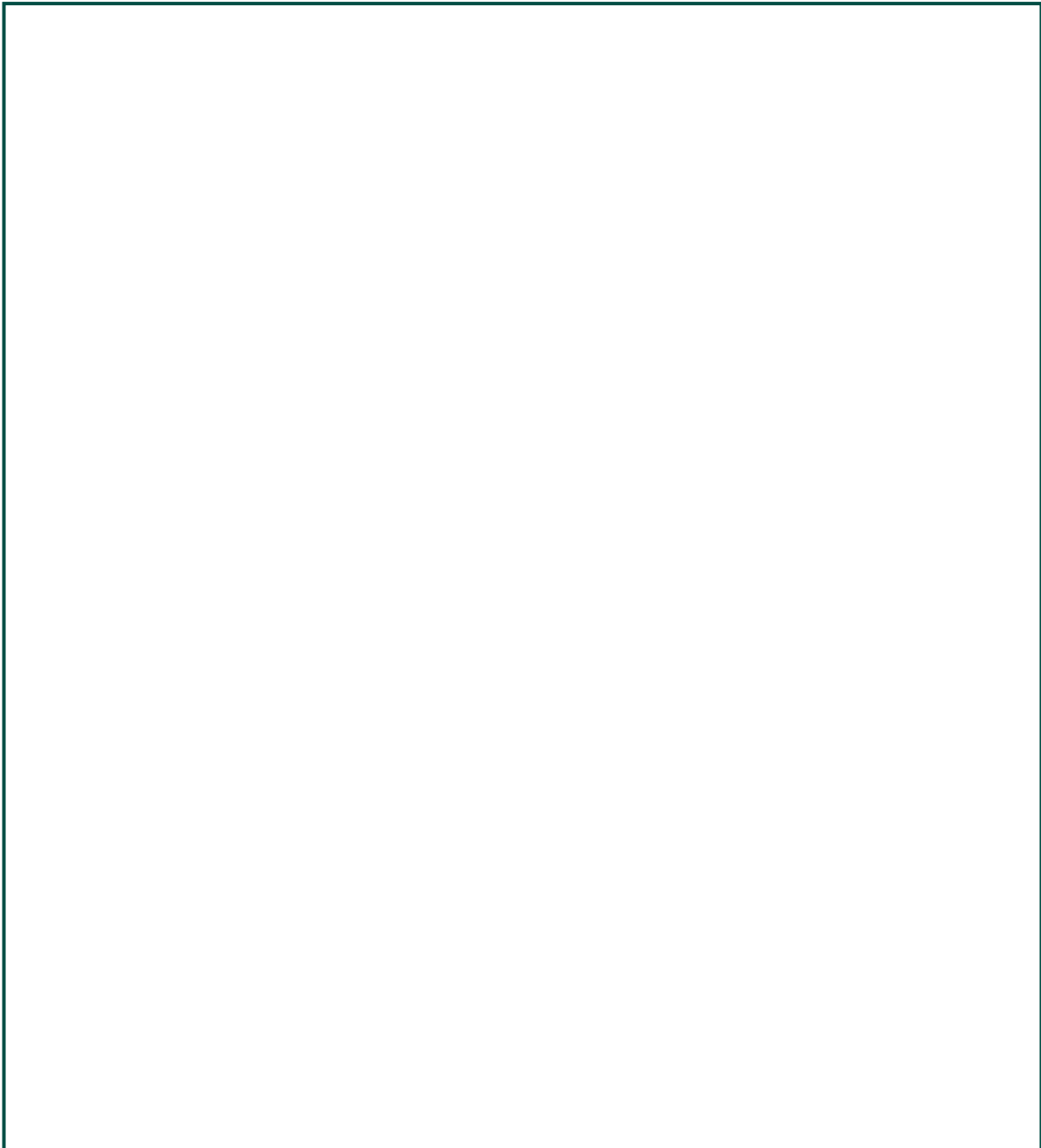
Answer:

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3 Questions regarding Strategic Resourcing and Organisational Culture

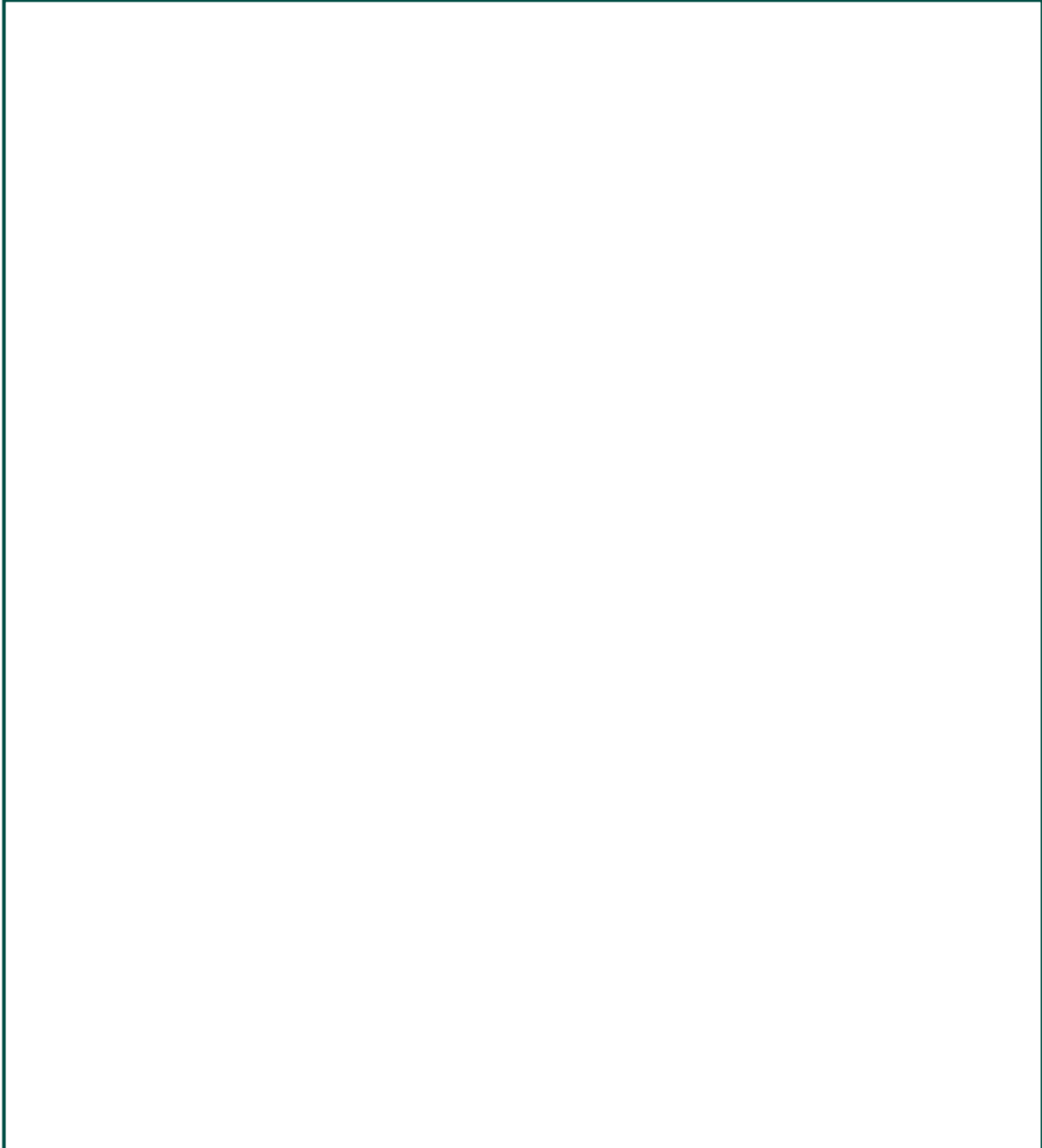
Question 1: What would represent excellent strategic resourcing and organisational culture for you in relation to the Irish planning system and its processes?

Answer:

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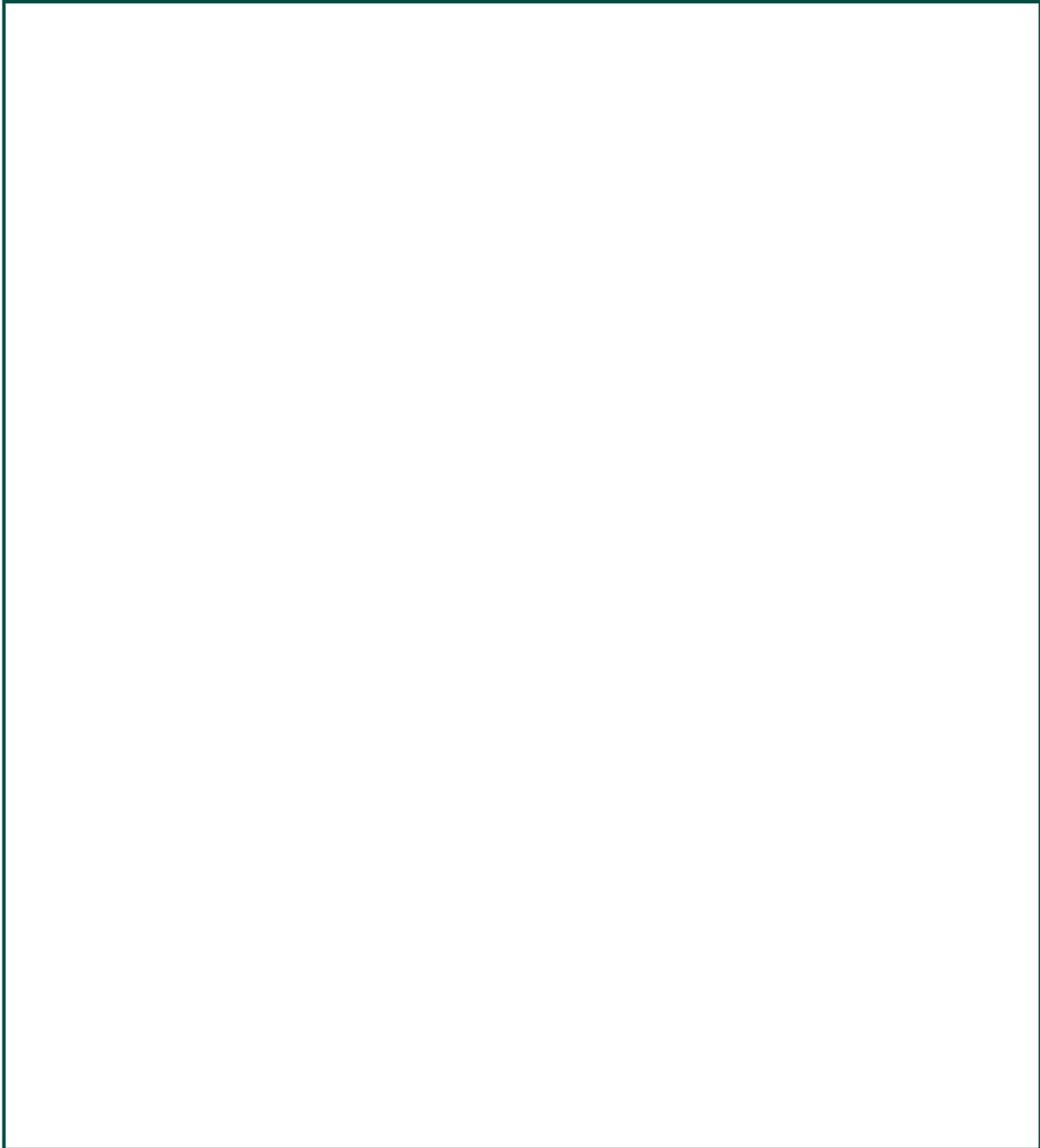
Question 2: What steps need to be taken to improve strategic resourcing and organisational culture within the Irish planning system?

Answer:

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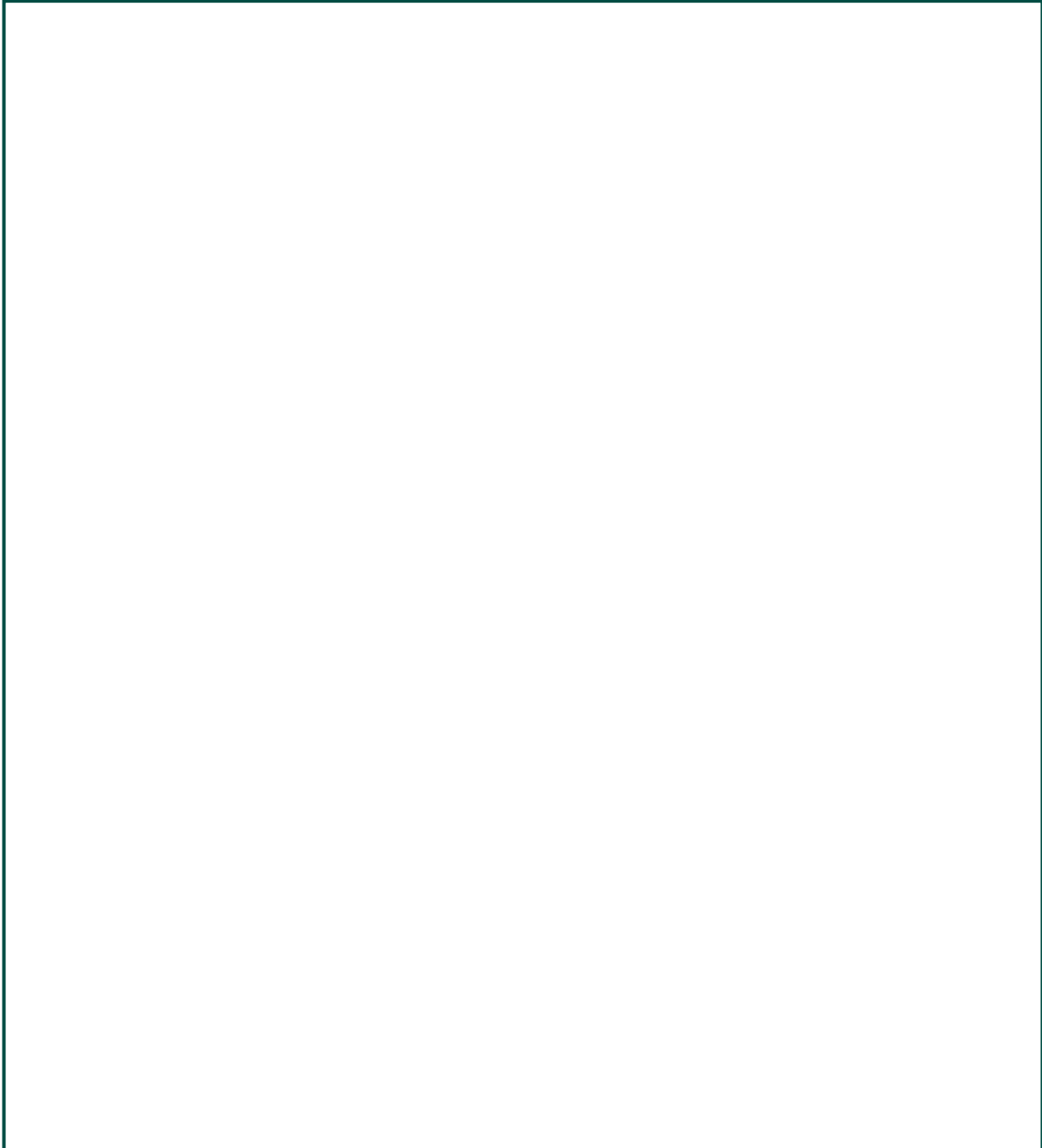
Question 3: Suggest appropriate performance indicators to measure strategic resourcing and organisational culture within the Irish planning system.

Answer:

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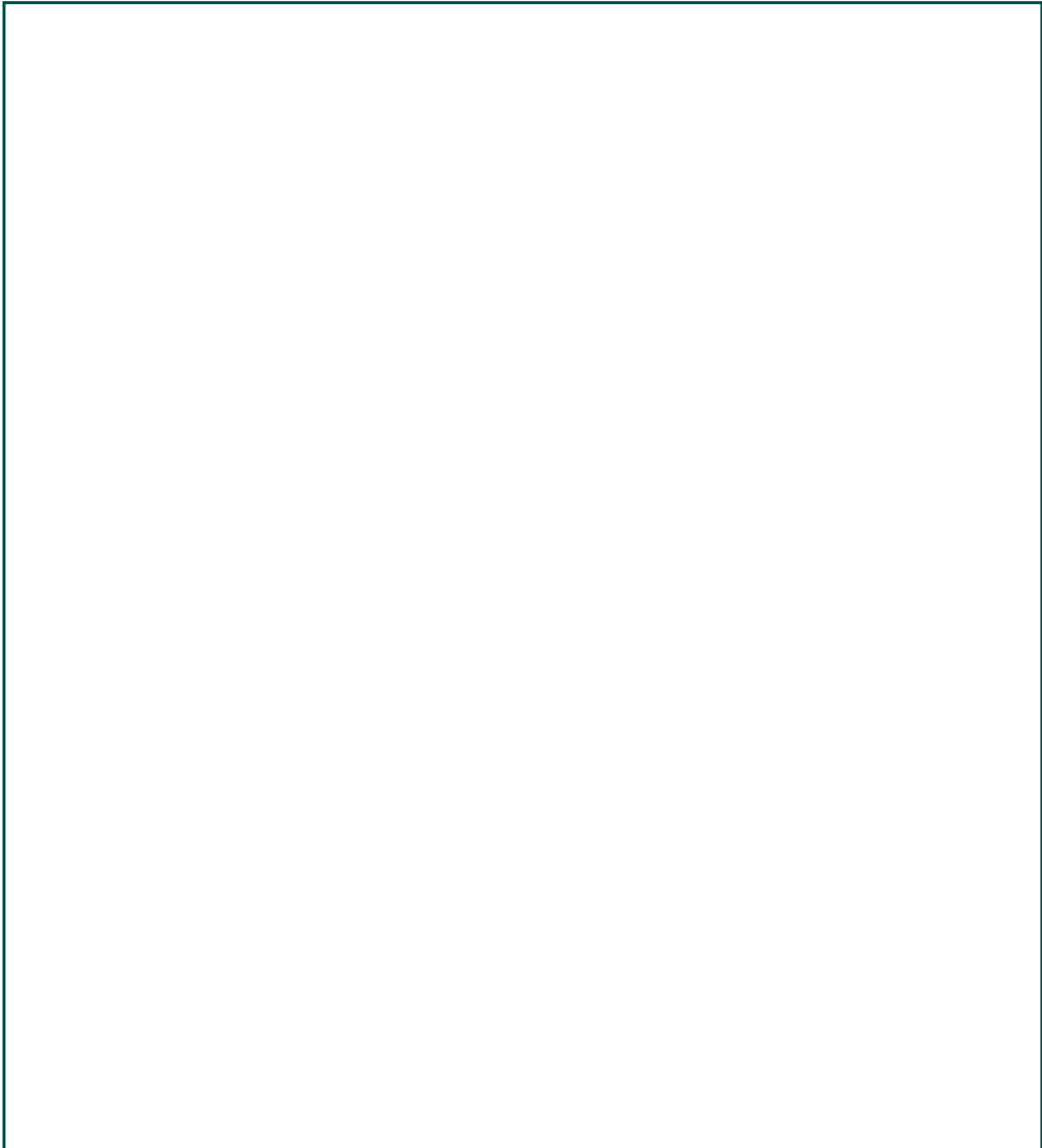
Question 4: What do you envisage as the key outcomes / benefits of improved strategic resourcing and organisational culture within the Irish planning system?

Answer:

A large, empty rectangular box with a thin black border, intended for the user to write their answer to the question above.

Question 5 (Intended mainly for planning authorities and agencies): Give any examples of innovation within your organisation that have already contributed towards improved strategic resourcing and organisational culture.

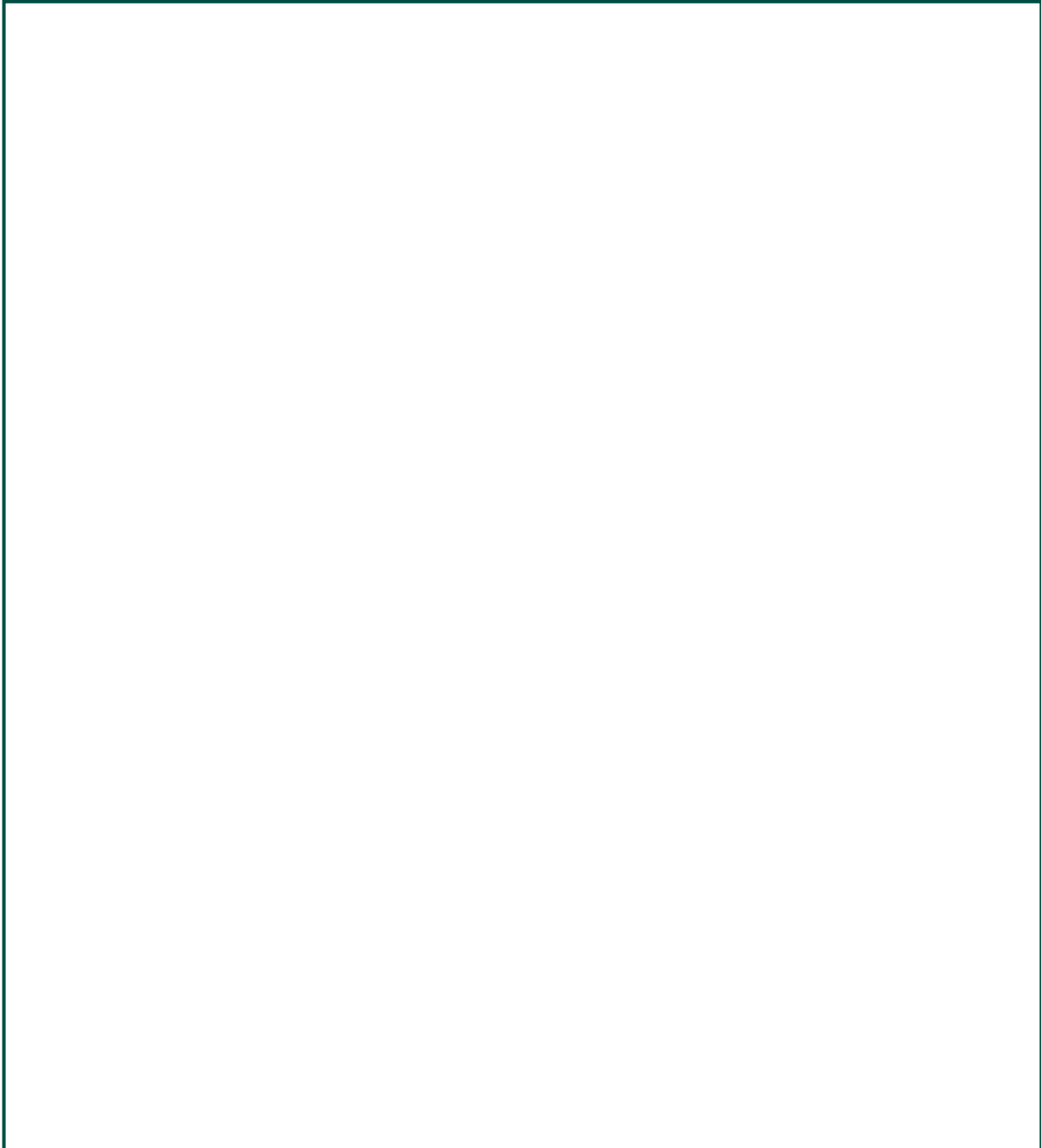
Answer:

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4 Questions regarding a Citizen Centred Service

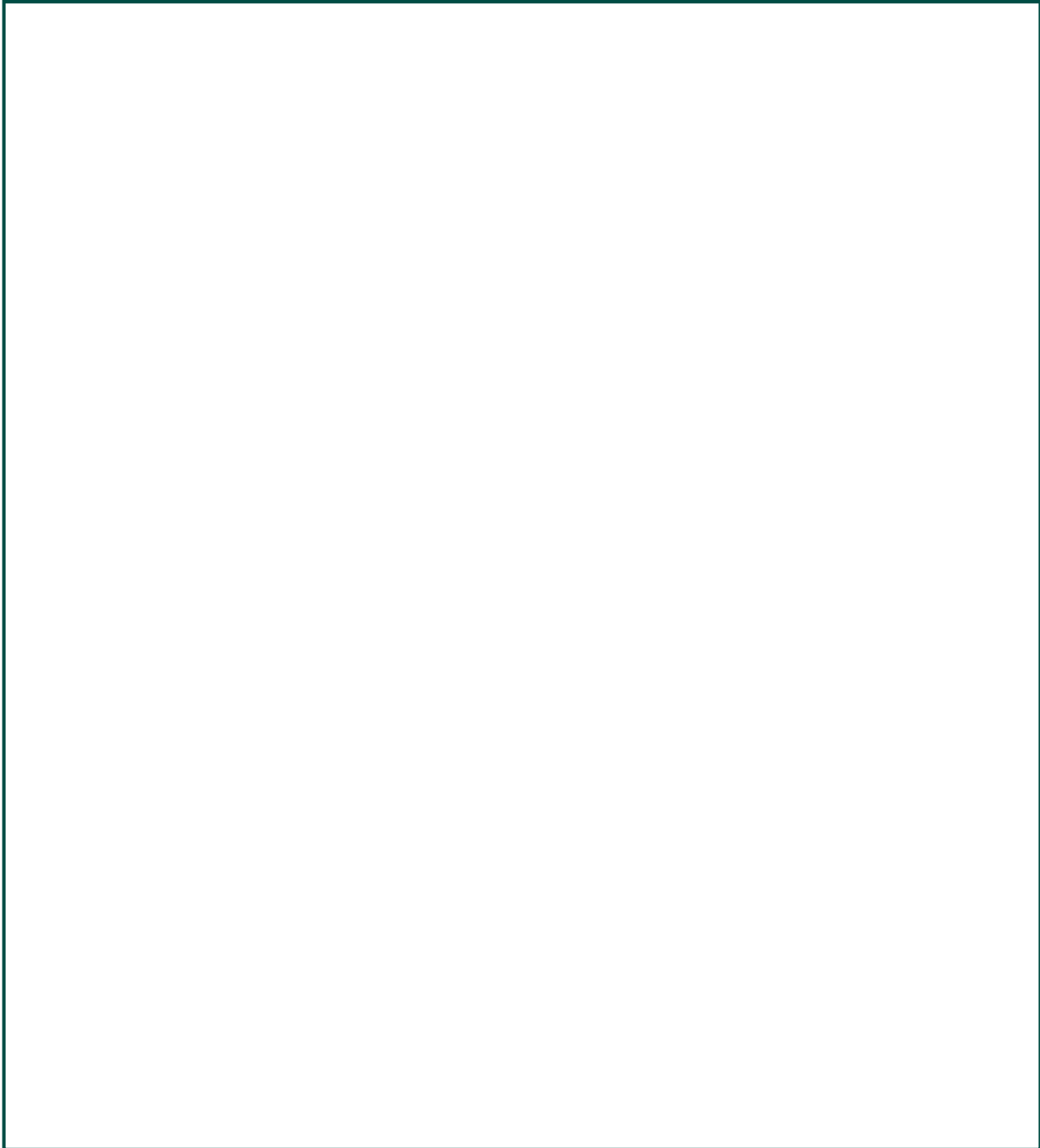
Question 1: What would represent excellent citizen centred service for you in relation to the Irish planning system and its processes?

Answer:

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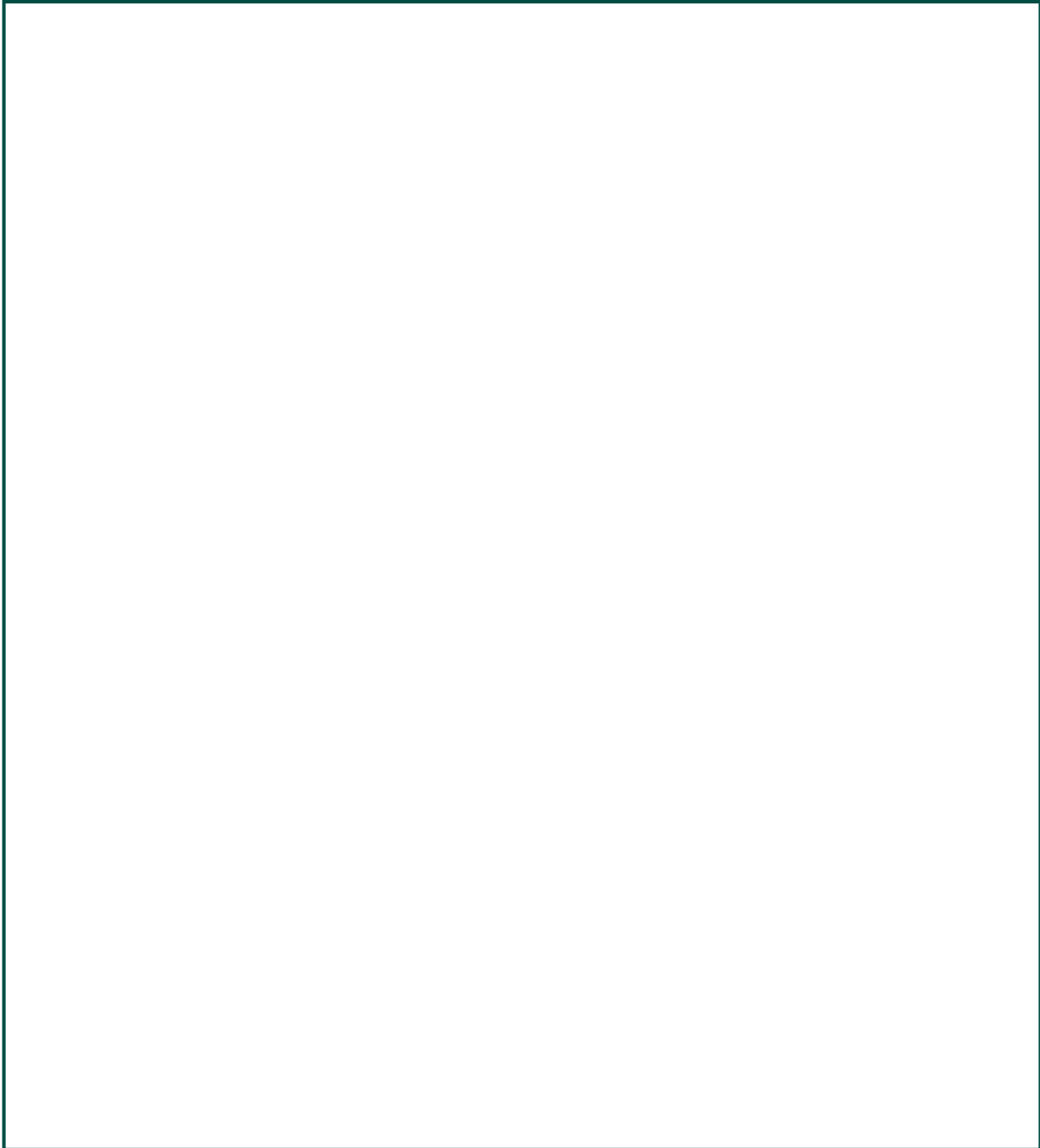
Question 2: What steps should be taken to improve citizen centred services within the Irish planning system?

Answer:

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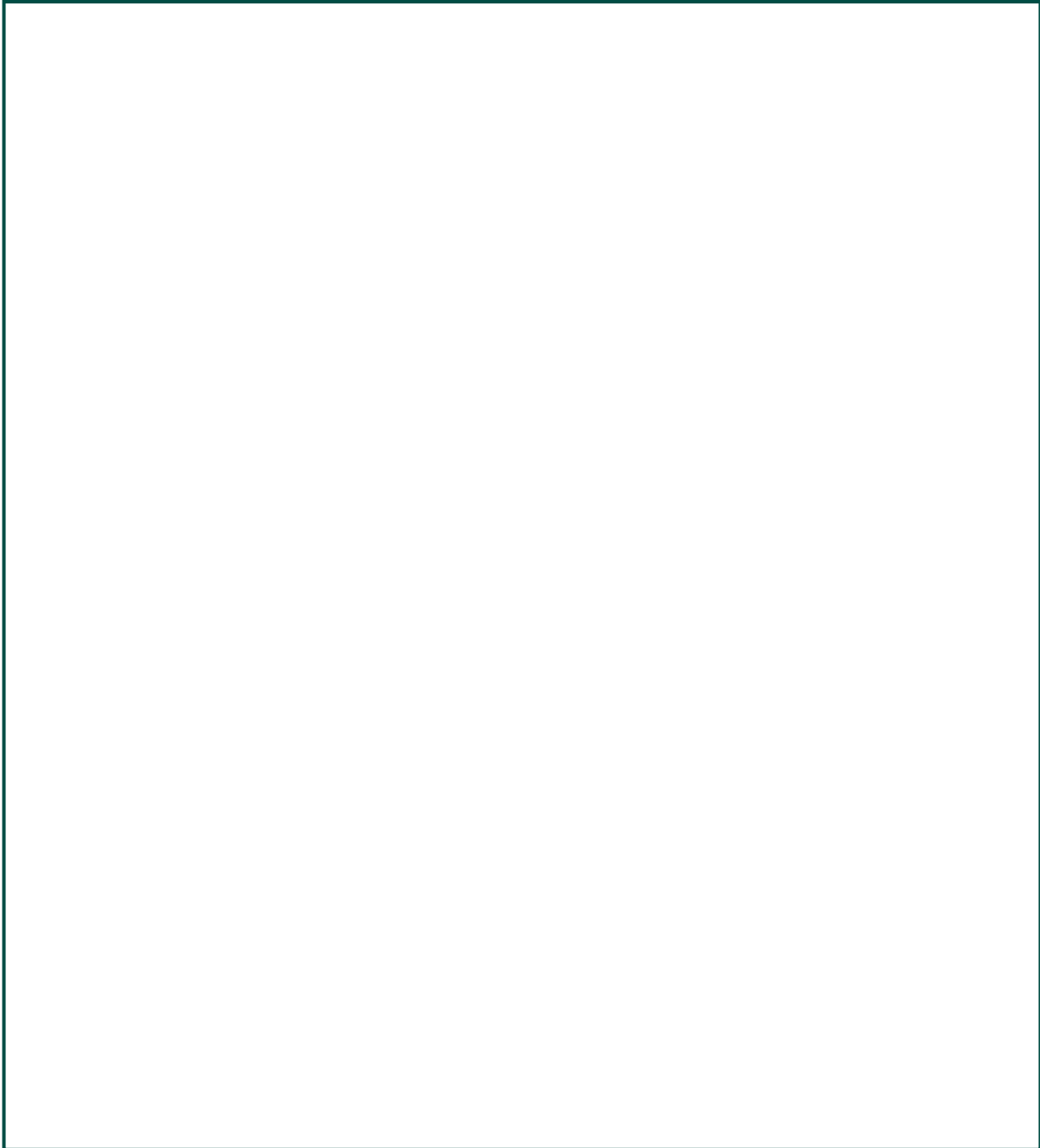
Question 3: Suggest appropriate performance indicators to measure the delivery of citizen centred services within the Irish planning system.

Answer:

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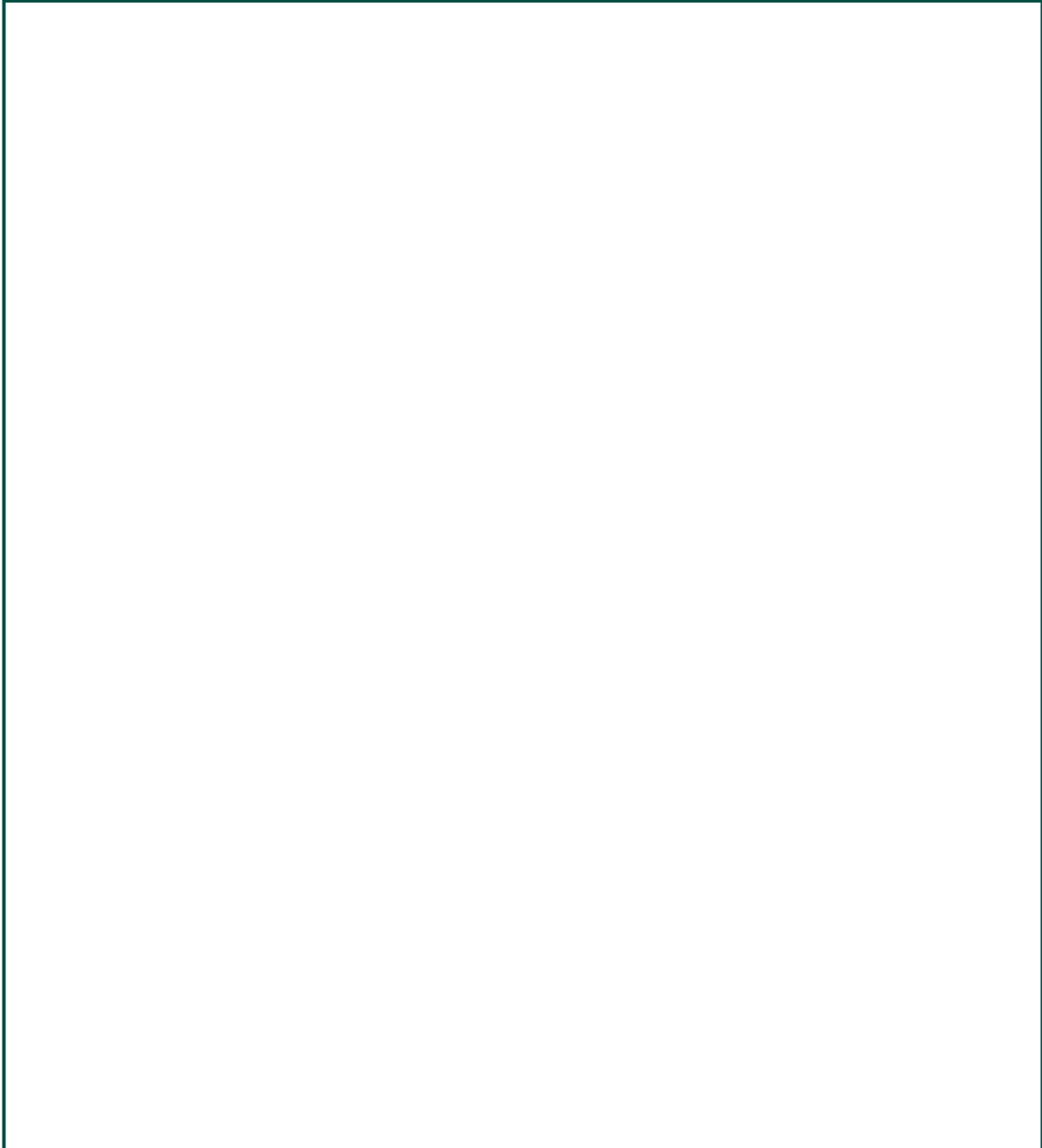
Question 4: What do you envisage as the key outcomes / benefits of delivering improved citizen centred services within the Irish planning system?

Answer:

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Question 5 (Intended mainly for planning authorities and agencies): Give any examples of innovation within your organisation that have already contributed towards improved citizen centred services.

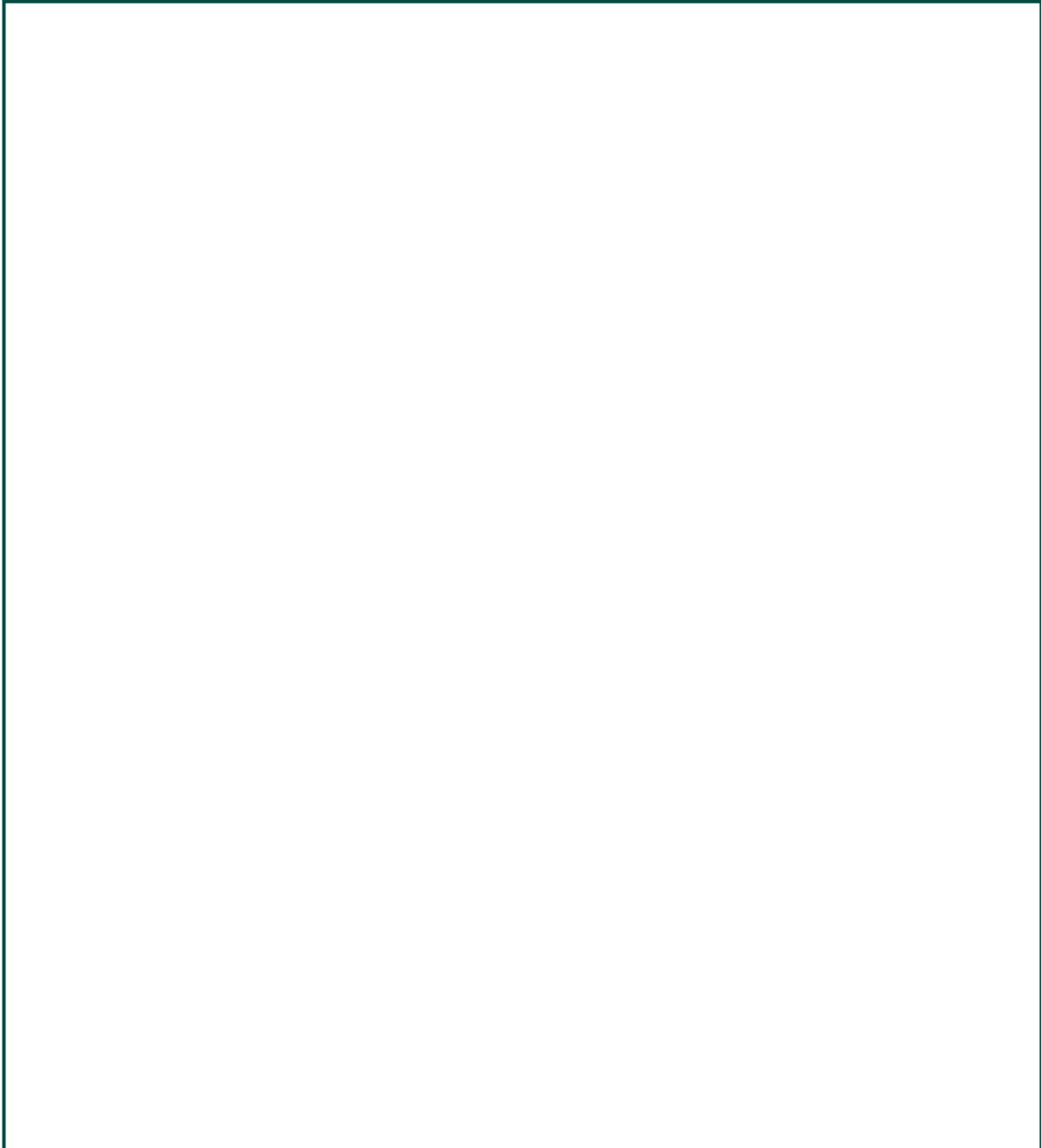
Answer:

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5 Questions regarding Transparency

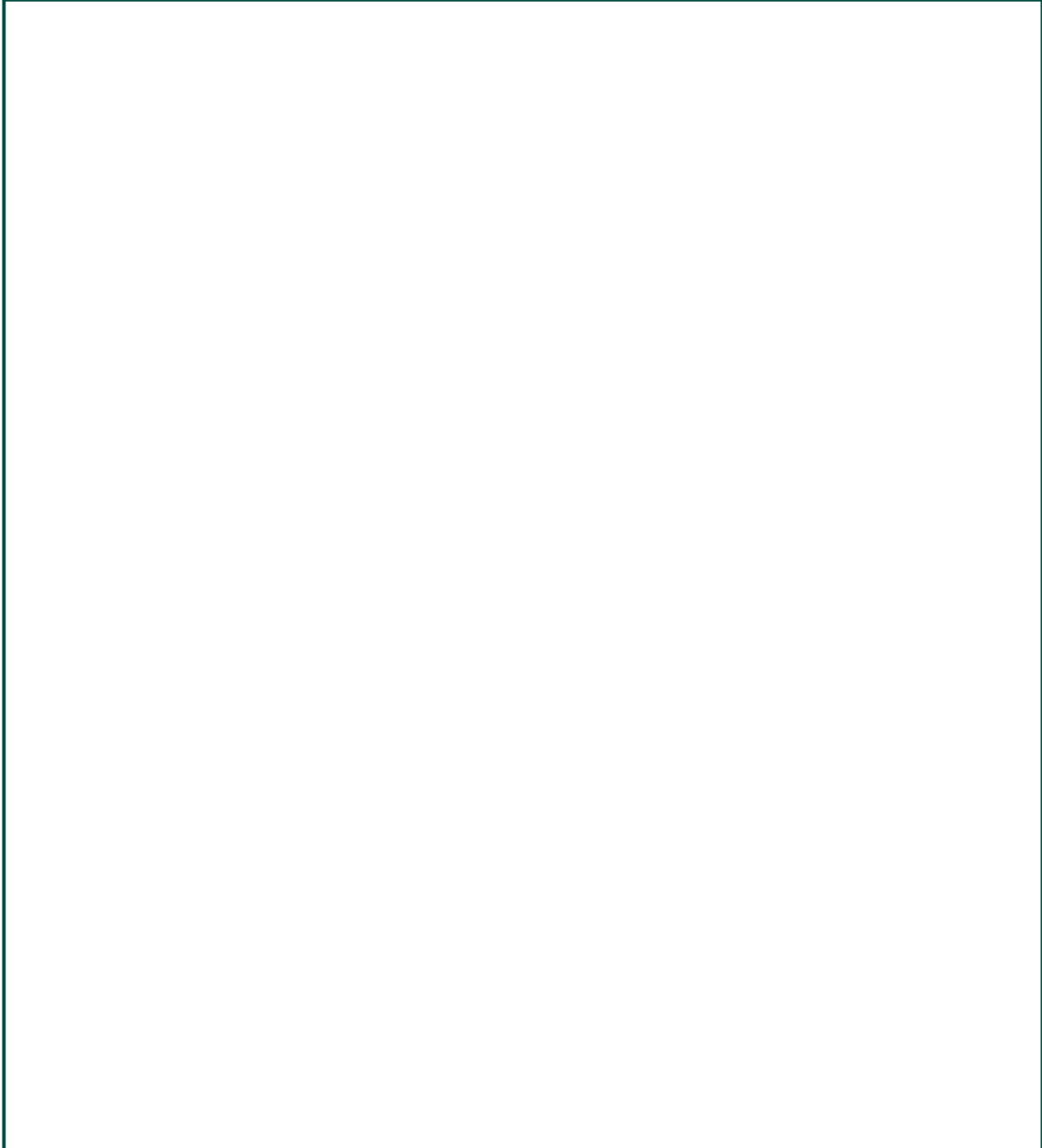
Question 1: What would represent excellent practice in terms of transparency for you in relation to the Irish planning system and its processes?

Answer:

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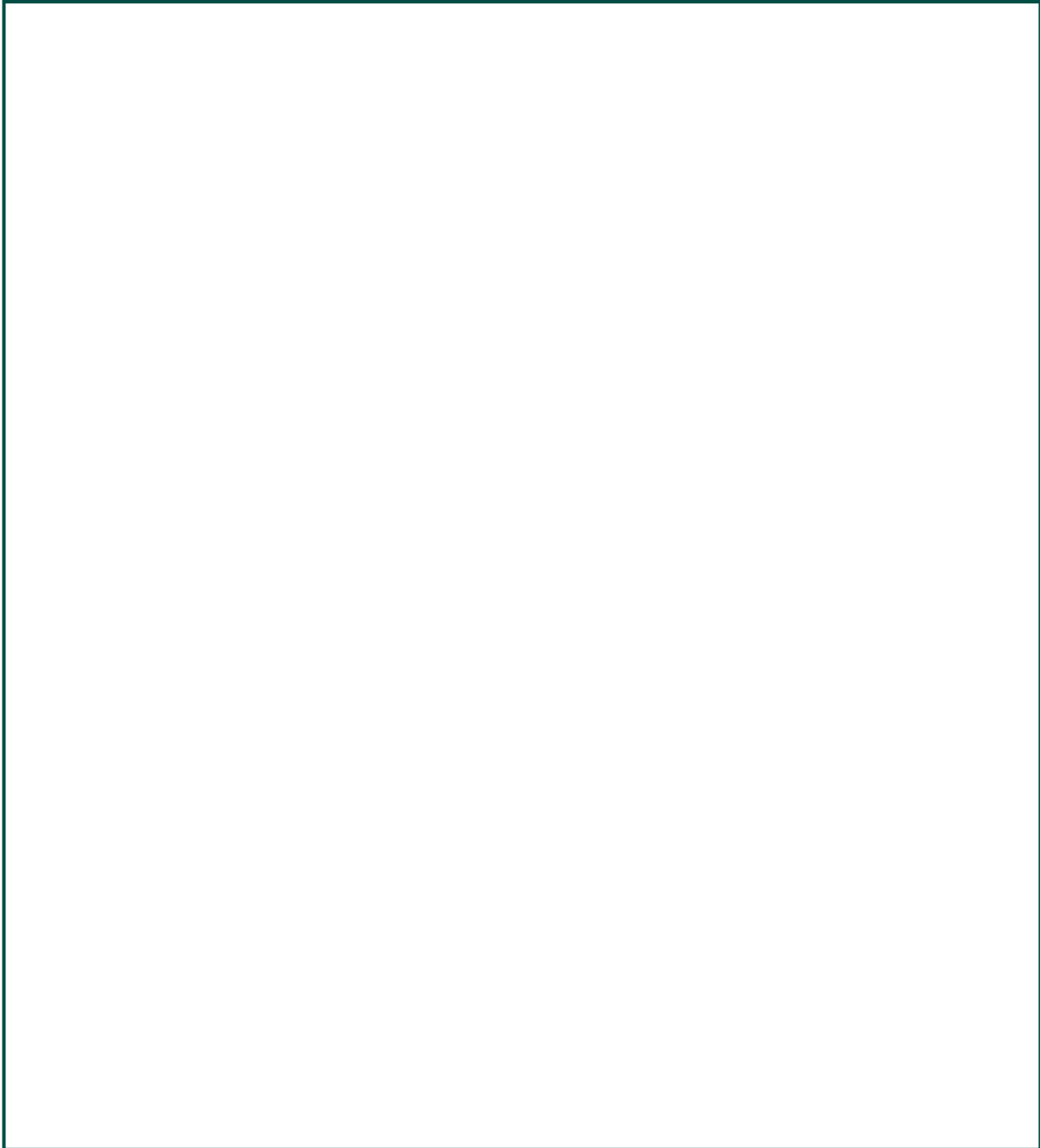
Question 2: How can transparency be enhanced within the Irish planning system?

Answer:

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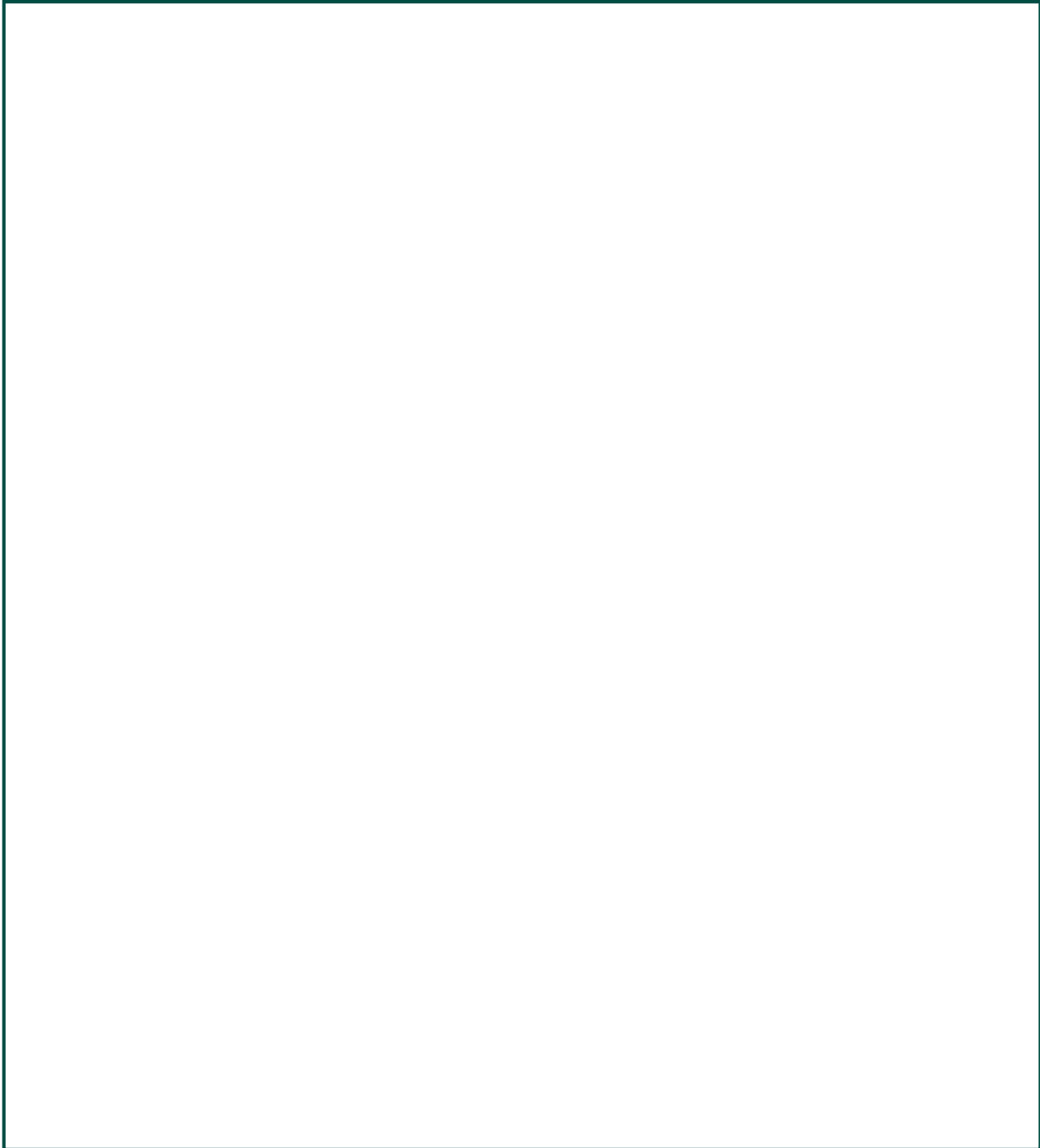
Question 3: Suggest appropriate performance indicators to measure transparency within the Irish planning system.

Answer:

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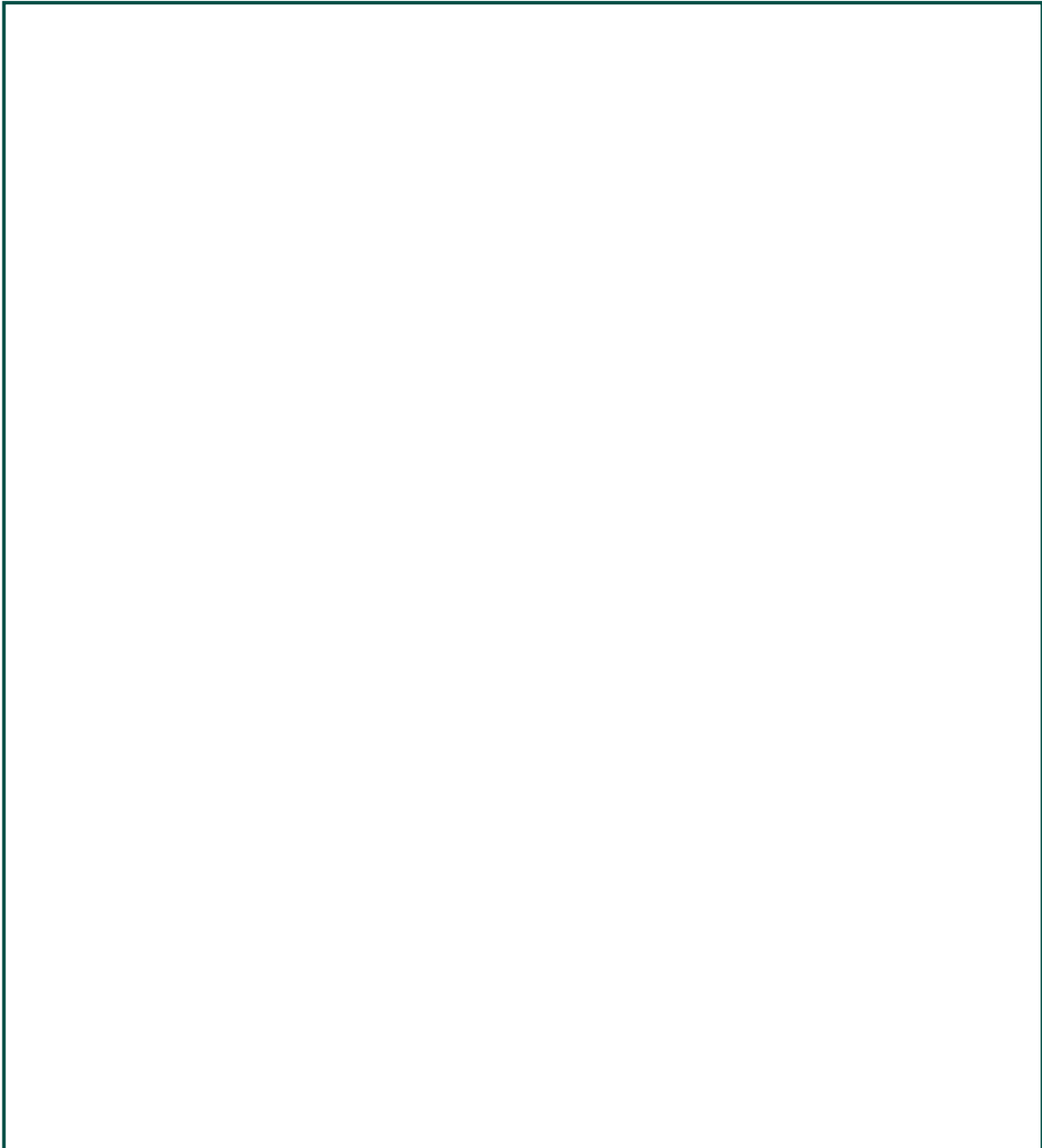
Question 4: What do you envisage as the key outcomes / benefits of improved transparency within the Irish planning system?

Answer:

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Question 5 (Mainly intended for planning authorities and agencies): Give any examples of innovation within your organisation that have already contributed towards improved transparency.

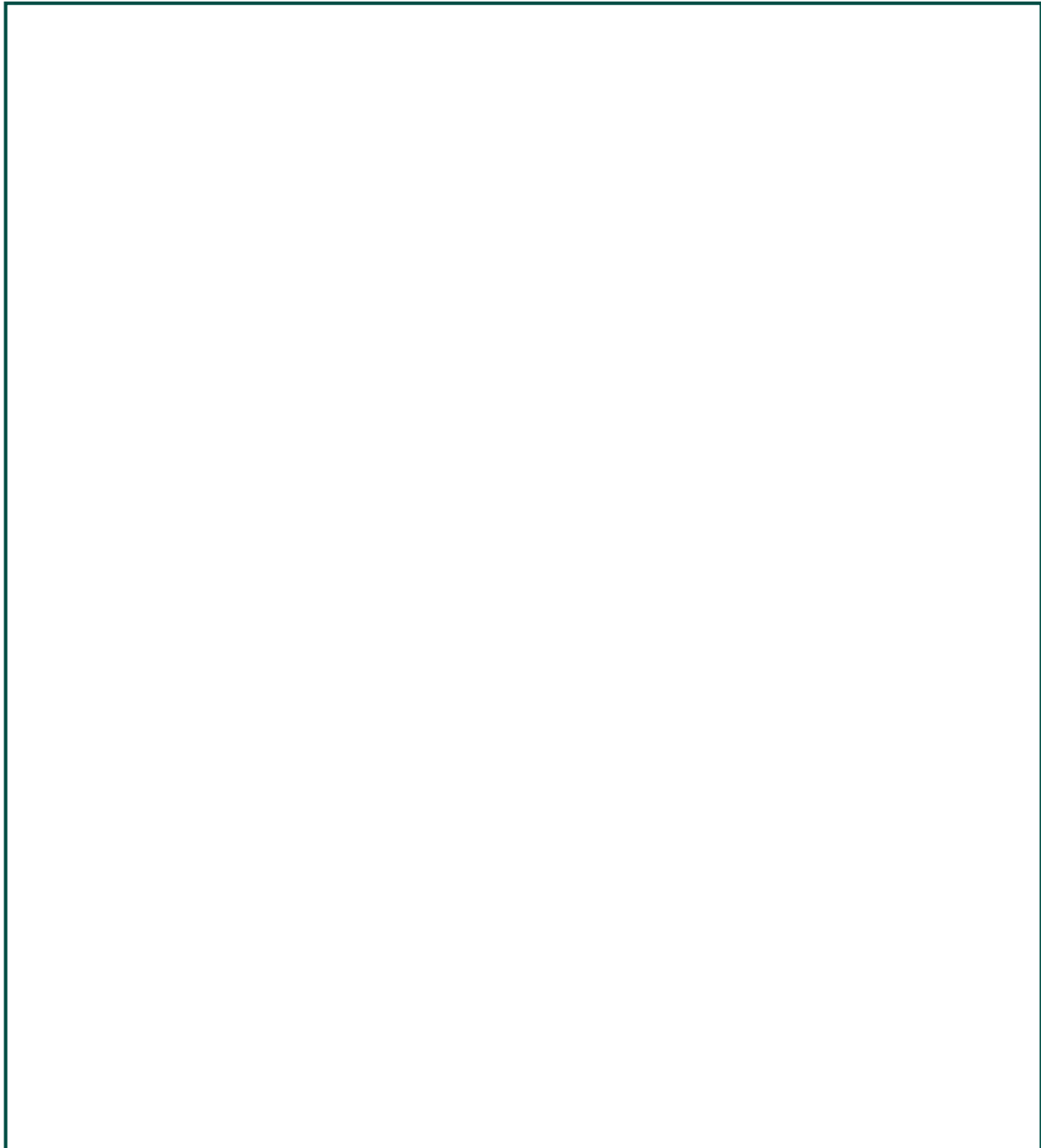
Answer:

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6 Questions regarding Digital Performance and Innovation

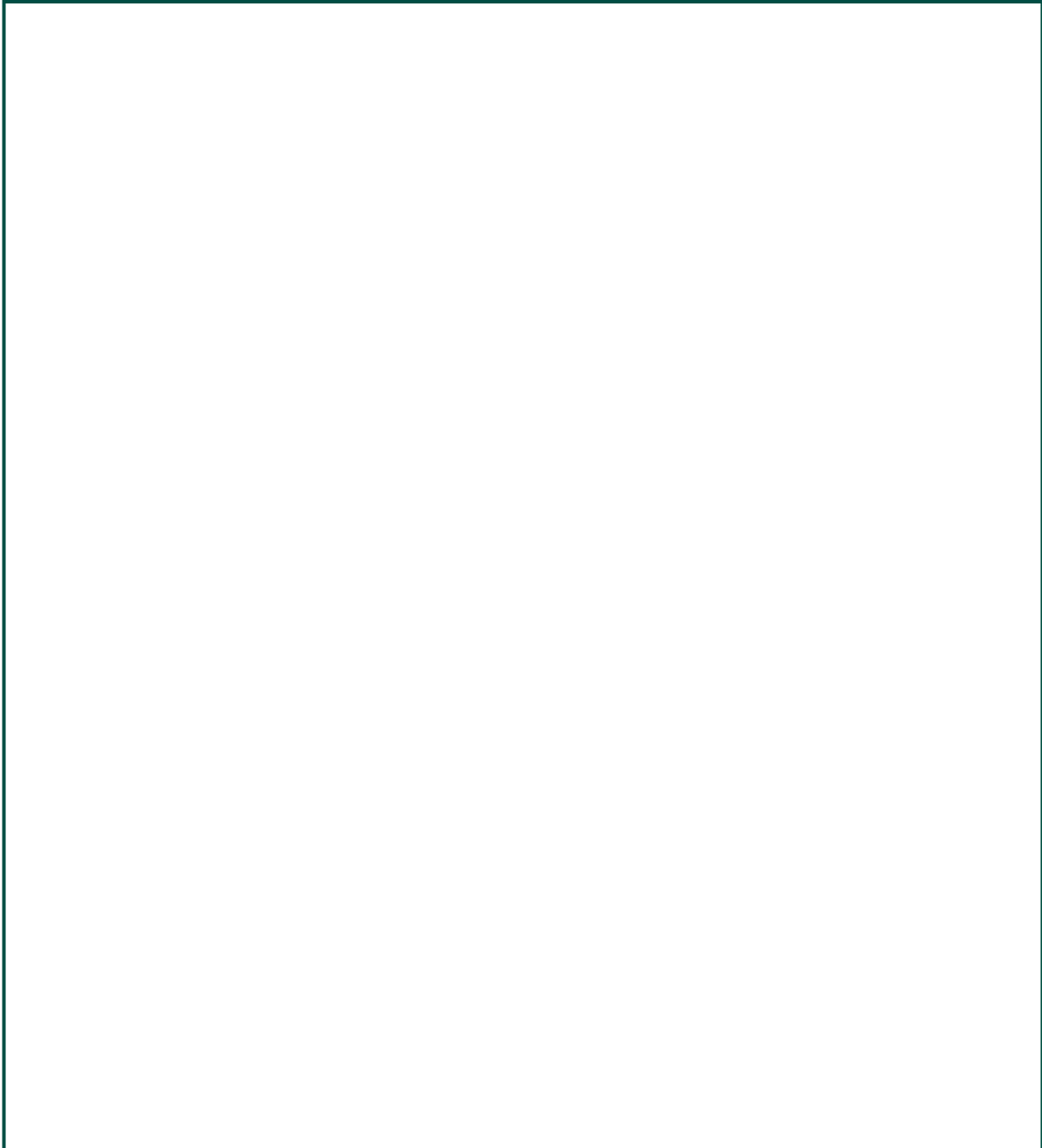
Question 1: What represents best practice for you in relation to digital performance and innovation in the Irish planning system?

Answer:

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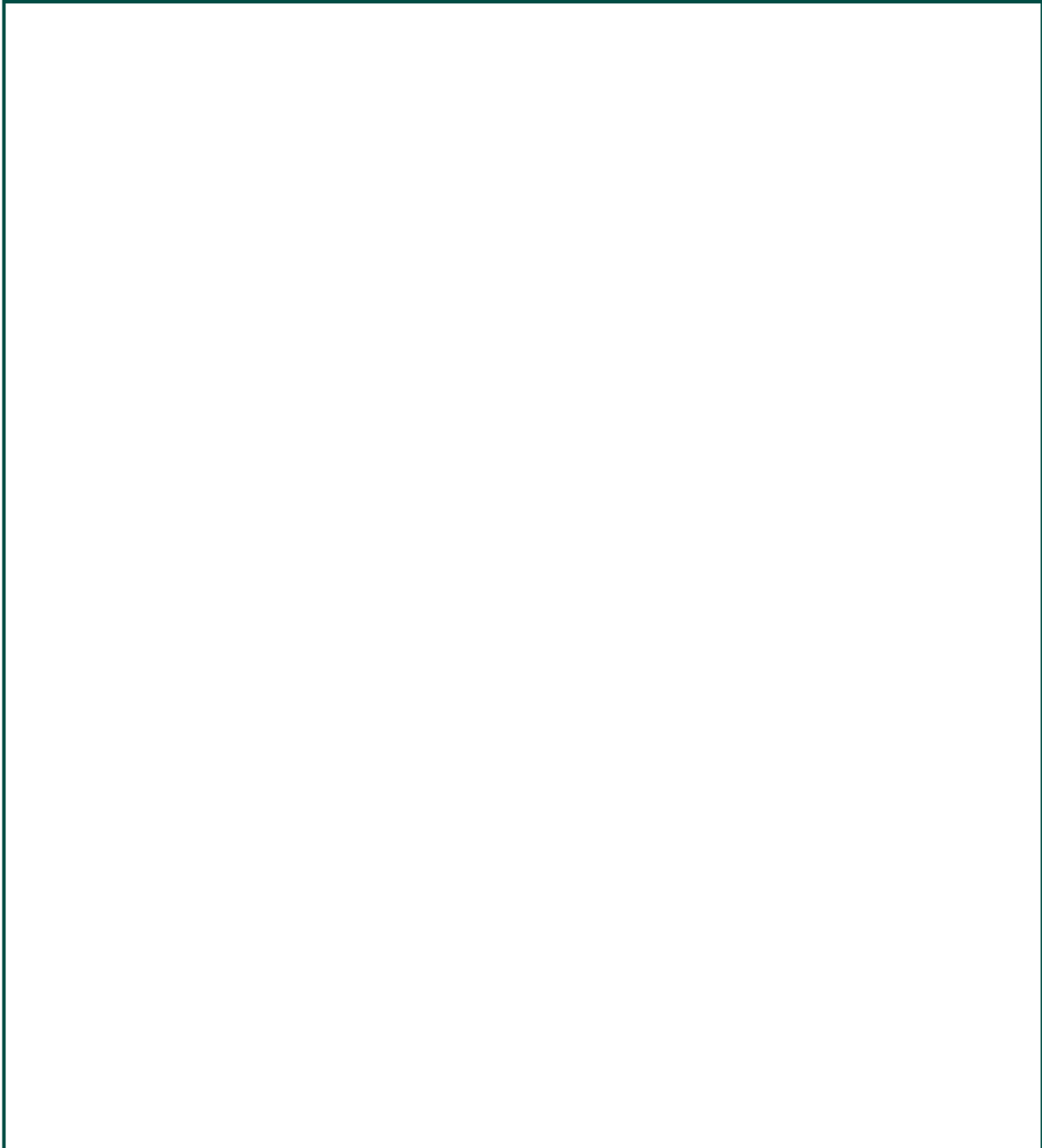
Question 2: What can be done to encourage and support digital performance and innovation within the Irish planning system?

Answer:

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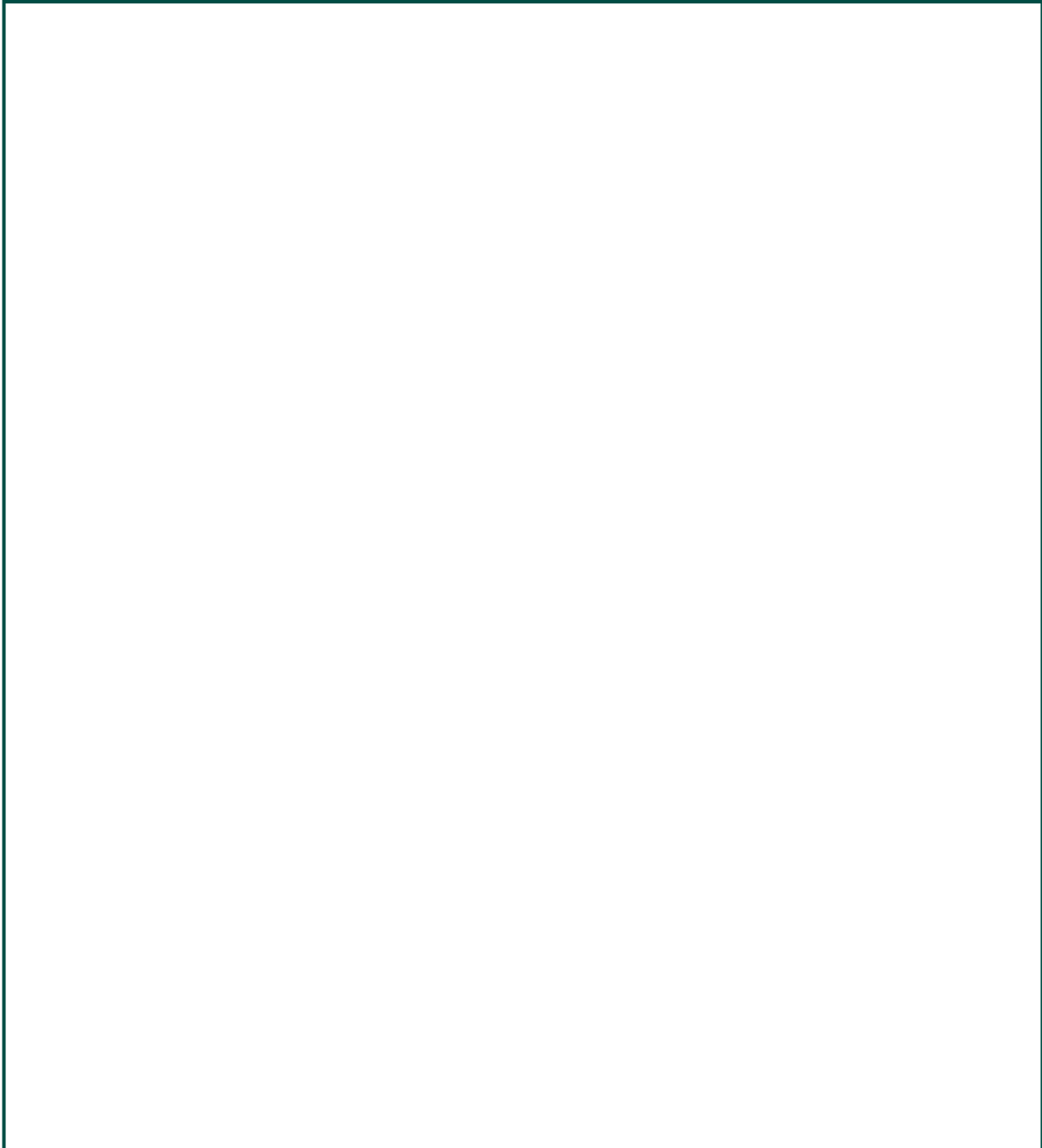
Question 3: Suggest appropriate performance indicators to measure digital performance and innovation within the Irish planning system.

Answer:

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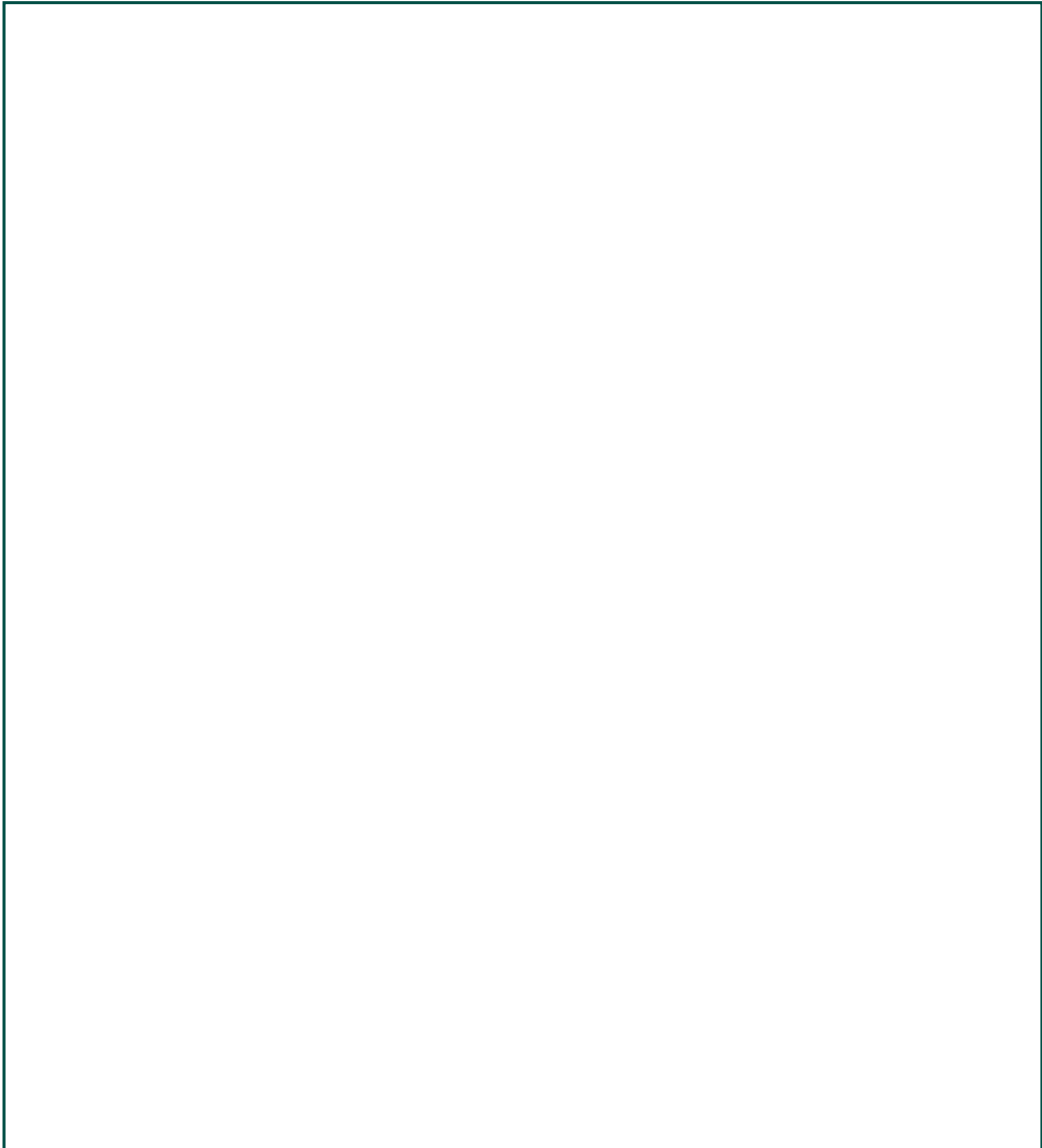
Question 4: What do you envisage as the key outcomes / benefits of improved digital performance and innovation within the Irish planning system?

Answer:

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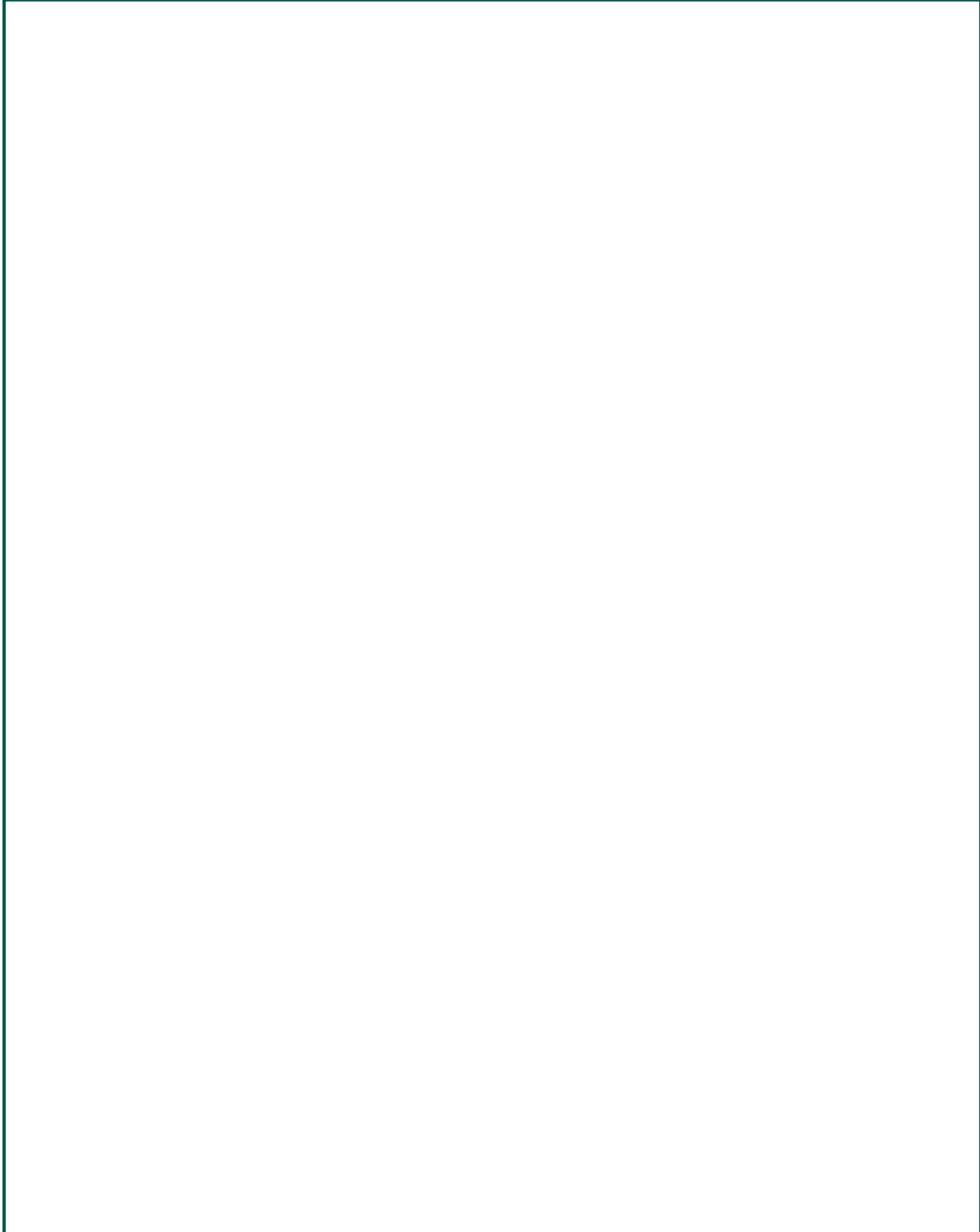
Question 5 (Intended mainly for planning authorities and agencies): Give any examples of innovation within your organisation that have already contributed towards digital performance and innovation.

Answer:

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Additional Comments:

If you have any further comments, observations or suggestions, such as additional attributes, please leave them below. Where appropriate, please indicate the attribute to which your comment relates.

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The Department of
Housing, Local Government and Heritage