

FAQ for International Students from outside the EU



When do classes officially commence?

The academic year commences on the week starting 15/09/2025. You will receive your specific class timetable information during your orientation. The [Academic Calendar](#) outlines all key dates and events for each academic year. This includes start and end dates for each semester, examinations, study weeks (reading weeks), as well as holiday periods.

When and how will the class timetables be provided?

You will receive specific class timetable information during your orientation. Details for orientation will be published on [our website](#) in the coming weeks.

What are the typical weekly class hours for undergrad & postgrad students?

Class hours can vary depending on the course you're studying. Some programmes have more contact hours than others, especially those with lab work or practical components. While each course is different, you'll get full details in your timetable once you're enrolled. In the meantime, course webpages often give an indication of the weekly time commitment you can expect.

What is the exact schedule and format of the orientation program?

Details for orientation will be published on [our website](#) in the coming weeks. Orientation is essential for first-year students as it eases their transition into college life. It fosters connections with fellow students, lecturing staff and resources, creating a sense of belonging. Students gain familiarity with their campus, academic expectations and available support services. Participation in Orientation sets a strong foundation for academic success, personal growth and a seamless integration into the university community.

Is attendance at orientation mandatory before the start of classes?

Yes, attendance at orientation is mandatory, as it provides essential information about your course, campus facilities and student support services. However, if you're unable to attend due to unforeseen circumstances, please get in touch with your course coordinator as soon as possible.

I have a question about Visas

For detailed and up-to-date information on visas and immigration, please visit our dedicated webpage: [Visa & Immigration Requirements](#). It covers everything from visa eligibility and the application process to tips on preparing for your arrival in Ireland. If you have a specific question after reviewing the information, feel free to contact our [International Office](#) for further support.

I have a question about payment of fees

You can find all the key information about tuition fees, payment options, deadlines, and related policies on our website. Please visit: [Fees & Registration for International Students](#) or contact the [Fees Team](#) for any additional assistance. If you have a specific query regarding your fee liability, please contact the [International Office](#).

I have a question about registration

Information on how to complete your registration will be available in late August. Please check the following page for updates and step-by-step guidance: [TU Dublin Registration & Payment](#).

Where do I get my student number and student card? How do I apply for leapcard?

You'll receive your **student number and ID card** after completing registration at TU Dublin. Your student ID card not only confirms your student status but also provides access to university facilities. For full details on how and where to collect your card, visit: [Student ID Cards](#)

To travel around Dublin at discounted student rates, you can apply for a Student Leap Card. This card offers reduced fares on buses, Luas, DART, and other public transport. To apply, visit: [leapcard.ie](#)

What student support services are available during orientation and throughout the year?

We offer a wide range of support services to help you succeed academically, grow personally, and make the most of your student experience starting from orientation and continuing throughout the year. These include academic support, health and wellbeing services, career guidance, counselling and more. You can explore the full list here: [International Student Supports & Services](#).

Is there on-campus or university-recommended accommodation available?

TU Dublin does not currently offer on-campus accommodation. However, we provide a full support service to help students find suitable housing in Dublin. This includes guidance on trusted providers, tips for house hunting, and advice on living in the city. For all the information you need, please visit: [Accommodation Support for International Students](#).

Does the university provide any airport pickup or shuttle services for arriving international students?

No TU Dublin does not offer a shuttle service from the airport. However, Dublin Airport is just 20 minutes from the City Centre and is well connected by public transport, including buses, taxis and airport coaches. For detailed guidance on transport options, fares, and how to reach your accommodation, please visit: [Airport Transport Information](#).

What student clubs, sports, or extracurricular activities are available?

University life at TU Dublin goes far beyond the classroom. You'll have the chance to get involved in a wide range of student societies, academic, cultural, creative, volunteer and special interest groups where you can connect with others who share your passions. You can also join one of our many sports clubs, whether you're looking to compete, stay active, or just have fun. The Students' Union also organizes regular social events, trips and activities throughout the year. Explore what's on offer here: [Student Life at TU Dublin](#).

What safety measures are in place for students on and around campus?

Student safety is a top priority at TU Dublin. While Ireland is generally a safe country, it's important to stay informed and aware. We provide guidance on personal safety, emergency contacts, and how to navigate the city confidently. You can find useful information here: [Staying Safe in Ireland](#).

We also encourage students to review resources like the [Responding to Racism Guide](#) to understand their rights and how to seek support if needed.

Where can students find guidance or counselling for career planning, CV writing, or internships?

TU Dublin's Career Development Centre provides a wide range of support to help you plan your career and prepare for the job market. Services include one-on-one coaching, CV and cover letter reviews, interview preparation, and access to job and internship opportunities. The centre also hosts regular careers fairs and employer events to help you build professional connections. Learn more here: [Career Development Centre](#).

I received an Unconditional/Firm offer letter for a course at TU Dublin. Now what?

Congratulations on your offer! To secure your place, please follow the payment instructions outlined in your unconditional/firm offer letter. You must accept this unconditional/firm offer and you'll need to pay a minimum of 50% of your tuition fee (or €6,000, whichever is greater) to confirm your acceptance to secure your place here in TU Dublin. Payments should be made through the secure TU Dublin payment portal: [TransferMate Payment Portal](#).

I received a conditional offer. Can I pay a deposit to secure my place?

No, you cannot pay a deposit or tuition fees if you've received a conditional offer. You must first meet all the conditions outlined in your conditional offer letter. Once all these conditions are met, you will be then offered an Unconditional/Firm Offer. You will then receive instructions on how to make a payment to secure your place. *(Please refer to the previous question "I received an Unconditional/Firm offer letter for a course at TU Dublin. Now what?)*

Can I pay in installments?

Yes, TU Dublin allows you to pay your tuition fees in two instalments. To secure your place, you must first pay 50% of the total fee (or €6,000, whichever is greater). The remaining balance is due by **31st January**.

What documents should I prepare to show when I arrive at Dublin airport?

When you arrive in Ireland, you'll go through immigration control. As a non-EU student, you must present the following documents to the immigration officer:

- A valid passport
- Irish visa (if required for your country)
- TU Dublin offer letter
- Evidence of tuition fee payment
- Proof of accommodation in Ireland
- Evidence of access to sufficient funds (e.g., bank statements)
- Proof of private medical insurance
- Any other documents outlined in your visa approval letter

How do I get from the airport to my accommodation?

Getting from Dublin Airport to your accommodation is easy. Taxis are available directly outside the terminals and can take you straight to your destination. There are also several reliable bus and coach services connecting the airport to different parts of the city and beyond. For journey planning and transport options, visit the Dublin Airport website: [Dublin Airport – Getting To & From](#)

How much will transport cost from the airport?

Taxi fares from Dublin Airport to TU Dublin campuses typically range from €25 to €40, depending on your exact location and traffic. Taxis offer door-to-door service and are available 24/7.

Alternatively, Aircoach and other airport buses offer a more budget-friendly option, with fares starting from €8 to the city centre. However, they do not provide direct service to your accommodation, so you may need to take additional public transport or walk from the drop-off point.

Who should I inform if I will be late arriving to Ireland?

If you expect to arrive later than planned, you should contact your course coordinator as soon as possible. Their contact details are listed on your course's page on the [TU Dublin website](#). Keeping them informed will help ensure you don't miss important updates or sessions at the start of the semester.

I haven't received any information about registration. Who do I contact?

If you haven't received any details about registration, please email the [Registrations Team](#). Be sure to include your full name and application number so they can assist you quickly.

I can't access my student email. Who can help me?

You will receive your student email login details after completing registration. If you are having trouble accessing your account, TU Dublin provides a step-by-step help video and guidance here: [Getting Online – TU Dublin](#).

Will classes be held online or in person?

This depends on your course. Some programmes are delivered fully in person, while others may include blended or online elements. Please refer to your course's webpage for the most accurate and up-to-date information on the mode of delivery.

What kind of supports does TU Dublin offer to international students?

TU Dublin offers a wide range of supports to help international students settle in and succeed. These include:

- Counselling and mental health services
- On-campus health centres
- Students' Union events and support
- Accommodation advice
- Career guidance and job search support
- Academic and language support

You can explore the full list of services here: [International Student Supports & Services](#)

Can someone help me find accommodation near my campus?

Yes. TU Dublin's Accommodation Office can support you in finding suitable housing near your campus. They work with trusted accommodation providers across the city and offer guidance tailored to international students. For full details and helpful resources, visit: [Accommodation Support for International Students](#)

Can someone from the university assist me with making an appointment with immigration?

No, TU Dublin cannot book immigration appointments on your behalf. You must make your appointment directly with the Burgh Quay Registration Office through their official website. You can book and manage your appointment here: [Immigration Appointment Booking](#)

When do I have to register with immigration?

You must register with Irish immigration within 90 days of arriving in Ireland. If you're unable to secure an appointment within that timeframe due to limited availability, don't worry, you won't be penalised as long as you can show you've been actively trying to book one. You can check for available appointments and book here: [INIS Immigration Registration](#)

What documents will I need to bring with me to my immigration appointment?

Once your appointment is confirmed, INIS will email you a list of required documents. You can also find the full list anytime on their official website.

Typical documents you'll need include:

- Valid passport
- TU Dublin offer/enrolment letter
- Proof of payment of tuition fees
- Evidence of private medical insurance
- Proof of Irish address (e.g. tenancy agreement or utility bill)
- Bank statement showing sufficient funds (€3,000 minimum recommended)
- Appointment confirmation email from INIS

Bring both **originals and photocopies** of all documents. Missing items may result in delays or the need to reschedule your appointment. To review the document checklist, visit: [INIS Registration Requirements](#). Make sure to prepare all documents in advance to avoid delays.

Can I work while studying in Ireland?

Yes, as an international student, you can work part-time while studying. You're allowed to work **up to 20 hours per week during term time** and **up to 40 hours per week during official holidays** (e.g. summer and Christmas breaks). For full details on work entitlements and conditions, visit: [Working in Ireland as a Student](#)

What do I need to be able to work in Ireland?

To work in Ireland, you'll need a **Personal Public Service (PPS) Number**, which is required for tax and employment purposes. You can apply for a PPS number through the Department of Social Protection. Full details and the application process are available here: [Apply for a PPS Number](#). Make sure you have supporting documents such as proof of identity, address, and a letter from your employer or college (if applicable).

Are there any part-time jobs on the campus for students?

TU Dublin does not offer regular on-campus employment for students. However, there are many part-time job opportunities across Dublin in areas like retail, hospitality, and customer service.

Occasionally, TU Dublin may recruit International Student Ambassadors for short-term roles such as supporting events or sharing student experiences—but this is not frequent or guaranteed work. To be eligible for any paid role, you must have a PPS number.

I need to contact the international office

For all enquiries, including visas, arrival, accommodation, and student support, please contact the International Office directly. You can find contact details and submit an enquiry here: [Contact the TU Dublin International Office](#)

Useful Links for International Students – TU Dublin

Topic	Description	Link
Visa & Immigration Requirements	Information on visa types, how to apply, and arriving in Ireland	https://www.tudublin.ie/study/international/pre-arrival/visa-immigration-requirements/
Fees & Registration	Tuition fees, payment options, and funding	https://www.tudublin.ie/study/international/fees--registration/
Accommodation Support	Housing resources and advice for international students	https://www.tudublin.ie/for-students/student-services-and-support/accommodation--living-in-dublin/campus-commute/international-students/
Getting to TU Dublin from the Airport	Transport options and planning your journey from Dublin Airport	https://www.dublinairport.com/to-from-the-airport

Student Hub	Student ID Card, ConfirmationRegistration Letter, Form Stamping, Leap Cards	https://www.tudublin.ie/for-students/student-services-and-support/
Student Life & Activities	Clubs, societies, and student events	https://www.tudublin.ie/for-students/student-life/
Student Support Services	Health, counselling, careers, and academic support	https://www.tudublin.ie/study/international/supports-services/#
Career Development Centre	CV help, job search support, and employer events	https://www.tudublin.ie/for-students/career-development-centre/
Registration Help	Registration and payment steps	https://www.tudublin.ie/for-students/student-services-and-support/registration/register-pay/
Student IT Access Help	Setting up your student email and digital tools	https://www.tudublin.ie/for-students/starting-at-tu-dublin/getting-online/
Immigration Registration Documents	What to bring to your GNIB/INIS appointment	https://www.irishimmigration.ie/suggested-documents-to-present-at-border-control/
Book Immigration Appointment	Burgh Quay appointment system	https://burghquayregistrationoffice.inis.gov.ie/
Immigration Registration Requirements	Complete list of required documents	https://www.irishimmigration.ie/registration/
Work While Studying	Rules for international students working part-time	https://www.irishimmigration.ie/coming-to-study-in-ireland/working-while-studying/
Apply for PPS Number	Required to work in Ireland	https://www.gov.ie/en/service/12e6de-get-a-personal-public-service-pps-number/
Contact International Office	TU Dublin international office enquiry page	https://www.tudublin.ie/study/international/choosing-tu-dublin/contact-us/